

## Erratum

### Snapshot Report: Adult Admitted Patient Survey Results 2013

In December 2014, the following error was identified in *Snapshot Report: Adult Admitted Patient Survey Results 2013* in text discussing the use of hospital-provided interpreters.

On page 3 of the report, under the subheading of 'Assistance and responsiveness', the text incorrectly states:

- *'Among the 30% of patients who said they needed an interpreter, only 38% said that one was 'always' provided.'*

This text should have stated:

- *'Among the patients who mainly spoke a language other than English at home, 30% needed an interpreter, yet only 38% said that one was 'always' provided.'*

This correction was needed because the original text implied a much higher proportion of patients needing an interpreter rather than this being a subset of the 11% who mainly spoke a language other than English at home.

This correction was made and a new version of the *Snapshot Report* was uploaded to the BHI website on 5 December 2014.