

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		9,446	9,208	238	2.6%
All ED presentations		33,926	32,669	1,257	3.8%
Emergency presentations		33,664	32,393	1,271	3.9%
Triage category	T1: Resuscitation	274	298	-24	-8.1%
	T2: Emergency	3,761	3,547	214	6.0%
	T3: Urgent	11,012	11,218	-206	-1.8%
	T4: Semi-urgent	16,870	15,742	1,128	7.2%
	T5: Non-urgent	1,747	1,588	159	10.0%
Admissions to hospital from EDs ¹		9,796	9,532	264	2.8%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		22,909	22,491	418	1.9%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		78,494	76,268	2,226	2.9%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Central Coast public hospitals		758	709	49	6.9%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		2,482	2,565	-83	-3.2%
Urgency category	Urgent	517	522	-5	-1.0%
	Semi-urgent	837	807	30	3.7%
	Non-urgent	927	999	-72	-7.2%
Patients on waiting list ready for elective surgery at the end of quarter		3,495	3,345	150	4.5%
Urgency category	Urgent	60	54	6	11.1%
	Semi-urgent	607	561	46	8.2%
	Non-urgent	2,828	2,730	98	3.6%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	22m	22m	0m
		% started treatment on time	77.5%	79.2%	-1.7 percentage points
	T3: Urgent	Median time to treatment	21m	20m	1m
		90th percentile time to treatment	1h 14m	1h 13m	1m
		% started treatment on time	66.7%	68.8%	-2.1 percentage points
	T4: Semi-urgent	Median time to treatment	29m	29m	0m
		90th percentile time to treatment	1h 34m	1h 29m	5m
		% started treatment on time	77.7%	79%	-1.3 percentage points
	T5: Non-urgent	Median time to treatment	23m	23m	0m
		90th percentile time to treatment	1h 18m	1h 25m	-7m
		% started treatment on time	96.6%	96.5%	0.1 percentage points
Patients starting treatment on time %			74.9%	76.2%	-1.3 percentage points
Median time to leave the ED			2h 55m	2h 53m	2m
90th percentile time to leave the ED			6h 41m	6h 34m	7m
Patients leaving the ED within four hours of presentation			69.5%	70.4%	-0.9 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	9m	1m
	90th percentile transfer of care time (minutes)		43m	29m	14m
	Percent on target		85.0%	90.3%	-5.3 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	15 days	15 days	0 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	45 days	43 days	2 days
		90th percentile	82 days	83 days	-1 days
	Non-urgent	Median	209 days	243 days	-34 days
		90th percentile	355 days	362 days	-7 days
Elective surgery procedures performed on time	All procedures		98.9%	97%	1.9 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.8%	97.3%	2.5 percentage points
	Non-urgent		97.4%	95.1%	2.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed