

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		869	897	-28	-3.1%
All ED presentations		7,254	6,903	351	5.1%
Emergency presentations		6,974	6,748	226	3.3%
Triage category	T1: Resuscitation	19	24	-5	-20.8%
	T2: Emergency	771	843	-72	-8.5%
	T3: Urgent	2,137	2,236	-99	-4.4%
	T4: Semi-urgent	3,473	2,894	579	20.0%
	T5: Non-urgent	574	751	-177	-23.6%
Admissions to hospital from EDs ¹		589	633	-44	-7.0%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		2,774	2,435	339	13.9%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		6,328	5,179	1,149	22.2%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Kempsey Hospital		71	63	8	12.7%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		366	337	29	8.6%
Urgency category	Urgent	5	19	-14	-73.7%
	Semi-urgent	49	39	10	25.6%
	Non-urgent	311	278	33	11.9%
Patients on waiting list ready for elective surgery at the end of quarter		387	717	-330	-46.0%
Urgency category	Urgent	0	<5		
	Semi-urgent	22	20	2	10.0%
	Non-urgent	365	697	-332	-47.6%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	11m	12m	-1m
		90th percentile time to treatment	27m	32m	-5m
		% started treatment on time	46.9%	44.3%	2.6 percentage points
	T3: Urgent	Median time to treatment	22m	24m	-2m
		90th percentile time to treatment	59m	1h 01m	-2m
		% started treatment on time	67%	65%	2.0 percentage points
	T4: Semi-urgent	Median time to treatment	29m	28m	1m
		90th percentile time to treatment	1h 39m	1h 35m	4m
		% started treatment on time	76.6%	78.1%	-1.5 percentage points
	T5: Non-urgent	Median time to treatment	26m	28m	-2m
		90th percentile time to treatment	1h 39m	1h 31m	8m
		% started treatment on time	92.9%	95.1%	-2.2 percentage points
Patients starting treatment on time %			71.5%	71.1%	0.4 percentage points
Median time to leave the ED			1h 52m	1h 59m	-7m
90th percentile time to leave the ED			4h 59m	5h 16m	-17m
Patients leaving the ED within four hours of presentation			84.7%	82.2%	2.5 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		24m	24m	0m
	Percent on target		93.5%	93.9%	-0.4 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	(*)	14 days	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	55 days	56 days	-1 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	130 days	216 days	-86 days
		90th percentile	223 days	281 days	-58 days
Elective surgery procedures performed on time	All procedures		99.7%	99.7%	0.0 percentage points
	Urgent		(*)	100%	
	Semi-urgent		100%	97.4%	2.6 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed