

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		2,154	2,192	-38	-1.7%
All ED presentations		8,877	8,441	436	5.2%
Emergency presentations		8,546	8,168	378	4.6%
Triage category	T1: Resuscitation	47	44	3	6.8%
	T2: Emergency	878	845	33	3.9%
	T3: Urgent	2,809	2,950	-141	-4.8%
	T4: Semi-urgent	3,771	3,442	329	9.6%
	T5: Non-urgent	1,041	887	154	17.4%
Admissions to hospital from EDs ¹		3,842	3,492	350	10.0%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		8,239	7,544	695	9.2%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		24,485	23,701	784	3.3%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Lismore Base Hospital		295	252	43	17.1%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		1,246	1,170	76	6.5%
Urgency category	Urgent	374	341	33	9.7%
	Semi-urgent	347	345	2	0.6%
	Non-urgent	451	398	53	13.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,835	1,553	282	18.2%
Urgency category	Urgent	23	10	13	130.0%
	Semi-urgent	237	180	57	31.7%
	Non-urgent	1,575	1,363	212	15.6%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	14m	15m	-1m
		% started treatment on time	81.4%	81.4%	0.0 percentage points
	T3: Urgent	Median time to treatment	19m	21m	-2m
		90th percentile time to treatment	1h 08m	1h 08m	0m
		% started treatment on time	72.7%	66.2%	6.5 percentage points
	T4: Semi-urgent	Median time to treatment	32m	36m	-4m
		90th percentile time to treatment	2h 00m	1h 57m	3m
		% started treatment on time	70.7%	69.8%	0.9 percentage points
	T5: Non-urgent	Median time to treatment	35m	39m	-4m
		90th percentile time to treatment	2h 06m	1h 59m	7m
		% started treatment on time	88.7%	90.5%	-1.8 percentage points
Patients starting treatment on time %			74.5%	71.8%	2.7 percentage points
Median time to leave the ED			2h 46m	2h 39m	7m
90th percentile time to leave the ED			8h 27m	8h 07m	20m
Patients leaving the ED within four hours of presentation			67.1%	68.7%	-1.6 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	13m	-1m
	90th percentile transfer of care time (minutes)		35m	37m	-2m
	Percent on target		86.4%	85.1%	1.3 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	8 days	7 days	1 days
		90th percentile	26 days	26 days	0 days
	Semi-urgent	Median	47 days	55 days	-8 days
		90th percentile	81 days	84 days	-3 days
	Non-urgent	Median	326 days	336 days	-10 days
		90th percentile	364 days	365 days	-1 days
Elective surgery procedures performed on time	All procedures		96.5%	96.3%	0.2 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		98.6%	99.4%	-0.8 percentage points
	Non-urgent		92%	90.5%	1.5 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed