

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		5,198	4,886	312	6.4%
All ED presentations		22,609	21,160	1,449	6.8%
Emergency presentations		22,536	21,023	1,513	7.2%
Triage category	T1: Resuscitation	376	408	-32	-7.8%
	T2: Emergency	4,339	4,335	4	0.1%
	T3: Urgent	6,212	5,946	266	4.5%
	T4: Semi-urgent	8,535	7,620	915	12.0%
	T5: Non-urgent	3,074	2,714	360	13.3%
Admissions to hospital from EDs ¹		9,164	8,536	628	7.4%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		20,144	18,634	1,510	8.1%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		67,073	63,250	3,823	6.0%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Royal North Shore Hospital		693	700	-7	-1.0%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		1,708	1,614	94	5.8%
Urgency category	Urgent	486	507	-21	-4.1%
	Semi-urgent	689	613	76	12.4%
	Non-urgent	513	477	36	7.5%
Patients on waiting list ready for elective surgery at the end of quarter		2,457	2,476	-19	-0.8%
Urgency category	Urgent	56	41	15	36.6%
	Semi-urgent	474	511	-37	-7.2%
	Non-urgent	1,927	1,924	3	0.2%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	8m	-1m
		90th percentile time to treatment	15m	18m	-3m
		% started treatment on time	80.9%	74.3%	6.6 percentage points
	T3: Urgent	Median time to treatment	18m	19m	-1m
		90th percentile time to treatment	44m	50m	-6m
		% started treatment on time	79.7%	77.1%	2.6 percentage points
	T4: Semi-urgent	Median time to treatment	26m	28m	-2m
		90th percentile time to treatment	1h 10m	1h 20m	-10m
		% started treatment on time	85.7%	80.9%	4.8 percentage points
	T5: Non-urgent	Median time to treatment	28m	34m	-6m
		90th percentile time to treatment	1h 41m	1h 53m	-12m
		% started treatment on time	96%	92.9%	3.1 percentage points
Patients starting treatment on time %			84.3%	79.8%	4.5 percentage points
Median time to leave the ED			3h 15m	3h 24m	-9m
90th percentile time to leave the ED			7h 22m	7h 37m	-15m
Patients leaving the ED within four hours of presentation			65.8%	63.8%	2.0 percentage points
Transfer of care	Median transfer of care time (minutes)		13m	15m	-2m
	90th percentile transfer of care time (minutes)		28m	32m	-4m
	Percent on target		91.1%	87.4%	3.7 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	10 days	8 days	2 days
		90th percentile	23 days	25 days	-2 days
	Semi-urgent	Median	44 days	52 days	-8 days
		90th percentile	97 days	104 days	-7 days
	Non-urgent	Median	225 days	152 days	73 days
		90th percentile	382 days	360 days	22 days
Elective surgery procedures performed on time	All procedures		88.7%	90.4%	-1.7 percentage points
	Urgent		100%	99.2%	0.8 percentage points
	Semi-urgent		85.3%	82.1%	3.2 percentage points
	Non-urgent		82.5%	91.8%	-9.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed