

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		2,292	2,327	-35	-1.5%
All ED presentations		8,598	8,683	-85	-1.0%
Emergency presentations		8,498	8,479	19	0.2%
Triage category	T1: Resuscitation	39	34	5	14.7%
	T2: Emergency	1,081	1,178	-97	-8.2%
	T3: Urgent	3,192	3,369	-177	-5.3%
	T4: Semi-urgent	3,706	3,490	216	6.2%
	T5: Non-urgent	480	408	72	17.6%
Admissions to hospital from EDs		2,983	3,206	-223	-7.0%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		6,886	**		
All acute episodes		6,611	**		
Overnight		3,428	**		
Same-day		3,183	**		
Non-acute		160	**		
Mental health		115	**		
Average length of stay (days)	Acute	2.5	**		
	Acute overnight episodes	3.9	**		
	Non-acute	8.7	**		
	Mental health	8.3	**		
Hospital bed days	All bed days	18,879	**		
	Acute	16,543	**		
	Non-acute	1,384	**		
	Mental health	952	**		
Babies born in Port Macquarie Base Hospital		206	177	29	16.4%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		951	960	-9	-0.9%
Urgency category	Urgent	178	184	-6	-3.3%
	Semi-urgent	323	282	41	14.5%
	Non-urgent	380	442	-62	-14.0%
Patients on waiting list ready for elective surgery at the end of quarter		1,095	1,213	-118	-9.7%
Urgency category	Urgent	21	22	-1	-4.5%
	Semi-urgent	165	179	-14	-7.8%
	Non-urgent	909	1,012	-103	-10.2%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	9m	-2m
		90th percentile time to treatment	15m	22m	-7m
		% started treatment on time	76.4%	63.1%	13.3 percentage points
	T3: Urgent	Median time to treatment	15m	19m	-4m
		90th percentile time to treatment	42m	55m	-13m
		% started treatment on time	80.2%	70%	10.2 percentage points
	T4: Semi-urgent	Median time to treatment	18m	27m	-9m
		90th percentile time to treatment	1h 05m	1h 30m	-25m
		% started treatment on time	88.2%	78.6%	9.6 percentage points
	T5: Non-urgent	Median time to treatment	15m	27m	-12m
		90th percentile time to treatment	1h 06m	1h 30m	-24m
		% started treatment on time	96.6%	96.6%	0.0 percentage points
Patients starting treatment on time %			83.8%	73.1%	10.7 percentage points
Median time to leave the ED			2h 31m	2h 40m	-9m
90th percentile time to leave the ED			7h 43m	7h 42m	1m
Patients leaving the ED within four hours of presentation			74.4%	73.1%	1.3 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		31m	35m	-4m
	Percent on target		88.7%	87.1%	1.6 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	14 days	13 days	1 days
		90th percentile	26 days	26 days	0 days
	Semi-urgent	Median	45 days	48 days	-3 days
		90th percentile	73 days	80 days	-7 days
	Non-urgent	Median	259 days	273 days	-14 days
		90th percentile	345 days	342 days	3 days
Elective surgery procedures performed on time	All procedures		98.5%	97.7%	0.8 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		98.8%	96.8%	2.0 percentage points
	Non-urgent		97.6%	97.3%	0.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed