

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		358	350	8	2.3%
All ED presentations		4,311	4,359	-48	-1.1%
Emergency presentations		3,916	3,950	-34	-0.9%
Triage category	T1: Resuscitation	11	6	5	83.3%
	T2: Emergency	287	296	-9	-3.0%
	T3: Urgent	1,231	1,238	-7	-0.6%
	T4: Semi-urgent	2,117	2,077	40	1.9%
	T5: Non-urgent	270	333	-63	-18.9%
Admissions to hospital from EDs		238	262	-24	-9.2%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		1,070	**		
	All acute episodes	912	**		
	Overnight	423	**		
	Same-day	489	**		
	Non-acute	158	**		
	Mental health	0	**		
Average length of stay (days)	Acute	2.7	**		
	Acute overnight episodes	4.6	**		
	Non-acute	14.3	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	4,682	**		
	Acute	2,421	**		
	Non-acute	2,261	**		
	Mental health	0	**		
Babies born in Murwillumbah District Hospital		21	13	8	61.5%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		442	424	18	4.2%
Urgency category	Urgent	30	48	-18	-37.5%
	Semi-urgent	162	129	33	25.6%
	Non-urgent	218	218	0	0.0%
Patients on waiting list ready for elective surgery at the end of quarter		820	831	-11	-1.3%
Urgency category	Urgent	5	<5		
	Semi-urgent	106	99	7	7.1%
	Non-urgent	709	732	-23	-3.1%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	6m	0m
		90th percentile time to treatment	13m	13m	0m
		% started treatment on time	83.2%	82.8%	0.4 percentage points
	T3: Urgent	Median time to treatment	13m	13m	0m
		90th percentile time to treatment	34m	30m	4m
		% started treatment on time	88%	90.3%	-2.3 percentage points
	T4: Semi-urgent	Median time to treatment	16m	18m	-2m
		90th percentile time to treatment	56m	1h 06m	-10m
		% started treatment on time	91.6%	88%	3.6 percentage points
	T5: Non-urgent	Median time to treatment	18m	15m	3m
		90th percentile time to treatment	1h 13m	1h 15m	-2m
		% started treatment on time	97.7%	97.4%	0.3 percentage points
<b>Patients starting treatment on time %</b>			90.3%	89.1%	1.2 percentage points
<b>Median time to leave the ED</b>			1h 31m	1h 28m	3m
<b>90th percentile time to leave the ED</b>			4h 27m	4h 16m	11m
<b>Patients leaving the ED within four hours of presentation</b>			87.4%	88.6%	-1.2 percentage points
Transfer of care	Median transfer of care time (minutes)		10m**	12m**	-2m
	90th percentile transfer of care time (minutes)		20m**	23m**	-3m
	Percent on target		96.6%**	97.3%**	-0.7 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	15 days	17 days	-2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	57 days	48 days	9 days
		90th percentile	84 days	83 days	1 days
	Non-urgent	Median	306 days	311 days	-5 days
		90th percentile	356 days	357 days	-1 days
Elective surgery procedures performed on time	All procedures		99.8%	99.7%	0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.5%	99.5%	0.0 percentage points

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

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(n/a) No elective surgeries performed