

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	3,531	3,207	324	10.1%	
All ED presentations	10,269	9,511	758	8.0%	
All emergency presentations	10,207	9,504	703	7.4%	
Emergency presentation by triage category	T1: Resuscitation	77	75	2	2.7%
	T2: Emergency	1,739	1,633	106	6.5%
	T3: Urgent	2,893	2,718	175	6.4%
	T4: Semi-urgent	4,866	4,429	437	9.9%
	T5: Non-urgent	632	649	-17	-2.6%
Admissions to hospital from EDs	3,166	3,009	157	5.2%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	6m
	T2: Emergency 90th percentile time to treatment	14m	15m	-1m	15m
	% started treatment on time	86.9%	85.4%	1.5 percentage points	85.4%
	Median time to treatment	16m	16m	0m	17m
	T3: Urgent 90th percentile time to treatment	47m	43m	4m	47m
	% started treatment on time	83.5%	84.1%	-0.6 percentage points	79.8%
	Median time to treatment	22m	21m	1m	26m
	T4: Semi-urgent 90th percentile time to treatment	1h 51m	1h 29m	22m	1h 29m
	% started treatment on time	79.5%	82.9%	-3.4 percentage points	81.4%
	Median time to treatment	31m	26m	5m	38m
	T5: Non-urgent 90th percentile time to treatment	2h 27m	1h 53m	34m	1h 53m
	% started treatment on time	85.8%	91.5%	-5.7 percentage points	91.6%
Patients starting treatment on time %	82.2%	84.2%	-2.0 percentage points	82.7%	
Median time to leave the ED	3h 07m	2h 43m	24m	2h 33m	
90th percentile time to leave the ED	7h 01m	6h 47m	14m	5h 55m	
Patients leaving the ED within four hours of presentation	68.3%	72.7%	-4.4 percentage points	78.0%	
Transfer of care	Median transfer of care time (minutes)	6m	4m	2m	7m
	90th percentile transfer of care time (minutes)	31m	25m	6m	27m
	Percent on target	89.3%	92.6%	-3.3 percentage points	91.6%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	325	259	66	25.5%
Urgency category				
Urgent	155	133	22	16.5%
Semi-urgent	110	102	8	7.8%
Non-urgent	43	19	24	126.3%
Patients on waiting list ready for elective surgery at the end of quarter	215	149	66	44.3%
Urgency category				
Urgent	28	9	19	211.1%
Semi-urgent	73	52	21	40.4%
Non-urgent	114	88	26	29.5%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	12 days	3 days	11 days
		90th percentile	28 days	27 days	1 days	26 days
	Semi-urgent	Median	42 days	34 days	8 days	46 days
		90th percentile	76 days	80 days	-4 days	79 days
	Non-urgent	Median	126 days	147 days	-21 days	276 days
		90th percentile	(*)	(*)		358 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	100.0%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	100%	100%	0.0 percentage points	100.0%	
	Non-urgent	100%	100%	0.0 percentage points	100.0%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	4,609	4,451	158	3.5%
	Acute	4,466	4,339	127	2.9%
	Acute Overnight	2,850	2,843	7	0.2%
	Acute Same Day	1,616	1,496	120	8.0%
	Non-acute	143	112	31	27.7%
	Mental health	0	0		
Average length of stay (days)	Acute	3.1	3.2	-0.1	
	Acute Overnight	4.3	4.3	0.0	
	Non-acute	11.1	10.2	0.9	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	15,506	14,877	629	4.2%
	Acute	13,925	13,732	193	1.4%
	Non-acute	1,581	1,145	436	38.1%
	Mental health	0	0	0	
Babies born in Calvary Mater Newcastle	<5	<5			

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(n/a) not applicable

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