

Appendix table 3a: NSW Emergency department performance measures by local health district

Median and 90th percentile times patients waited to start treatment in the emergency department by NSW hospitals and local health districts, October to December 2018

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
New South Wales	8	26	20	72	26	104	23	104
Central Coast Local Health District (CCLHD)								
Gosford Hospital	7	21	27	97	41	121	37	115
Wyong Hospital	7	32	25	88	31	95	22	83
Total CCLHD	7	26	26	93	35	110	25	98
Far West Local Health District (FWLHD)								
Broken Hill Health Service	10	31	20	59	25	88	22	89
Other FWLHD	5	14	6	19	5	19	3	15
Total FWLHD	9	28	16	53	19	77	16	78
Hunter New England Local Health District (HNELHD)								
Armidale Hospital	10	31	24	69	31	112	27	106
Belmont Hospital	8	19	17	48	25	98	29	106
Calvary Mater Newcastle	6	14	16	47	22	111	31	147
Cessnock Hospital	8	28	24	70	42	127	40	115
Gunnedah Hospital	4	16	15	60	28	96	23	109
Inverell Hospital	4	20	15	45	25	80	22	*
John Hunter Hospital	7	21	21	68	33	114	40	144
Kurri Kurri Hospital	3	*	10	46	14	45	10	45
Maitland Hospital	8	33	24	113	44	153	57	165
Manning Hospital	8	30	20	109	34	148	31	127
Moree Hospital	5	25	10	40	14	68	18	*
Muswellbrook Hospital	6	28	22	72	33	89	33	91
Narrabri Hospital	4	10	15	34	24	60	20	69
Singleton Hospital	8	26	23	61	35	99	35	108
Tamworth Hospital	8	30	22	84	39	132	46	140
Other HNELHD	6	29	14	56	19	85	15	80
Total HNELHD	7	24	20	73	30	117	31	123
Illawarra Shoalhaven Local Health District (ISLHD)								
Milton Ulladulla Hospital	6	28	20	65	30	90	29	93
Shellharbour Hospital	7	15	24	108	24	135	18	123
Shoalhaven District Memorial Hospital	11	36	29	113	33	131	24	116
Wollongong Hospital	9	26	20	77	23	109	20	109
Other ISLHD	8	*	20	42	21	76	22	72
Total ISLHD	9	27	23	90	26	117	23	106
Mid North Coast Local Health District (MNCLHD)								
Coffs Harbour Health Campus	6	12	17	59	25	116	22	120
Kempsey District Hospital	11	24	22	62	26	96	26	108
Macksville District Hospital	9	21	20	51	25	103	27	100
Port Macquarie Base Hospital	9	23	20	60	26	86	20	91
Other MNCLHD	5	*	12	33	17	58	16	73
Total MNCLHD	8	20	19	58	25	97	22	105

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Murrumbidgee Local Health District (MLHD)								
Deniliquin Hospital and Health Services	6	*	11	33	10	36	9	36
Griffith Base Hospital	5	9	15	52	18	83	19	111
Wagga Wagga Rural Referral Hospital	6	15	16	44	21	73	19	94
Young Health Service	7	15	9	25	9	30	9	35
Other MLHD	5	25	7	30	7	35	7	37
Total MLHD	6	16	12	40	12	58	10	58
Nepean Blue Mountains Local Health District (NBMLHD)								
Blue Mountains District Anzac Memorial Hospital	8	21	18	57	23	107	29	119
Hawkesbury District Health Services (public hospital services only)	10	26	14	60	14	84	12	62
Lithgow Hospital	5	13	11	40	11	63	9	65
Nepean Hospital	12	47	39	156	38	160	34	152
Total NBMLHD	10	38	24	118	23	128	25	120
Northern NSW Local Health District (NNSWLHD)								
Ballina District Hospital	7	20	16	41	21	82	20	92
Byron Central Hospital	8	24	17	48	20	76	18	91
Casino & District Memorial Hospital	9	27	20	67	30	111	30	132
Grafton Base Hospital	8	18	17	41	36	99	42	117
Lismore Base Hospital	6	15	24	81	31	99	29	106
Macleay District Hospital	7	18	16	49	35	113	33	130
Murwillumbah District Hospital	7	16	13	36	16	68	16	69
The Tweed Hospital	7	18	18	56	18	77	15	84
Other NNSWLHD	5	20	13	41	26	98	16	88
Total NNSWLHD	7	18	18	55	24	90	23	101
Northern Sydney Local Health District (NSLHD)								
Hornsby Ku-ring-gai Hospital	5	11	13	39	16	68	15	91
Manly Hospital§	6	10	11	29	12	55	8	64
Mona Vale Hospital§	6	11	16	36	12	66	10	93
Northern Beaches Hospital†§	§	§	§	§	§	§	§	§
Royal North Shore Hospital	7	18	20	54	30	84	30	110
Ryde Hospital	8	17	15	43	19	79	22	99
Total NSLHD	§	§	§	§	§	§	§	§
South Eastern Sydney Local Health District (SESLHD)								
Prince of Wales Hospital	11	31	22	86	23	117	25	120
St George Hospital	10	26	25	72	36	89	37	100
Sutherland Hospital	13	32	28	63	30	82	28	88
Sydney Hospital and Sydney Eye Hospital	8	16	21	46	28	77	39	106
Total SESLHD	11	29	25	72	30	89	34	104

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South Western Sydney Local Health District (SWSLHD)								
Bankstown-Lidcombe Hospital	10	31	26	85	33	105	31	96
Bowral and District Hospital	11	30	22	62	27	111	25	136
Campbelltown Hospital	7	21	14	57	19	88	18	87
Fairfield Hospital	10	27	23	78	26	131	23	131
Liverpool Hospital	8	30	15	59	18	76	16	74
Other SWSLHD	7	15	10	27	11	35	10	40
Total SWSLHD	9	28	18	67	22	96	18	89
Southern NSW Local Health District (SNSWLHD)								
Batemans Bay District Hospital	9	32	25	73	29	99	28	90
Cooma Hospital and Health Service	8	22	20	69	29	110	31	135
Goulburn Base Hospital and Health Service	8	19	21	79	32	128	29	106
Moruya District Hospital	10	32	21	71	28	105	24	116
Queanbeyan Hospital and Health Service	8	18	18	43	25	89	24	115
South East Regional Hospital	10	24	23	69	36	130	38	140
Other SNSWLHD	8	20	14	37	17	63	20	86
Total SNSWLHD	9	25	21	64	27	107	27	114
St Vincent's Health Network (SVHN)								
St Vincent's Hospital Sydney	3	14	17	70	25	114	15	109
Total SVHN	3	14	17	70	25	114	15	109
Sydney Children's Health Network (SCHN)								
Sydney Children's Hospital, Randwick	8	20	21	49	43	130	37	125
The Children's Hospital at Westmead	10	26	19	52	46	167	63	186
Total SCHN	9	23	20	51	45	151	46	139
Sydney Local Health District (SYDLHD)								
Canterbury Hospital	8	18	18	61	24	99	22	99
Concord Repatriation General Hospital	9	18	22	72	29	101	26	101
Royal Prince Alfred Hospital	12	23	25	76	30	105	28	95
Total SYDLHD	10	21	23	72	28	102	25	99

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Western NSW Local Health District (WNSWLHD)								
Bathurst Health Service	6	13	13	36	12	51	9	47
Cowra Health Service	6	21	10	33	9	40	9	38
Dubbo Base Hospital	8	20	21	61	27	99	22	103
Lachlan Health Service - Forbes	10	*	23	75	29	91	25	98
Mudgee Health Service	11	33	28	83	31	103	36	134
Orange Health Service	5	10	17	49	22	83	19	93
Other WNSWLHD	7	25	11	37	11	44	10	48
Total WNSWLHD	7	20	15	48	16	70	14	77
Western Sydney Local Health District (WSLHD)								
Auburn Hospital	10	28	27	97	44	153	37	135
Blacktown Hospital	8	17	19	51	30	79	31	111
Mount Druitt Hospital	9	18	21	56	30	87	25	103
Westmead Hospital	13	62	34	133	47	140	40	131
Total WSLHD	9	37	25	99	36	121	33	117

Source: NSW Health, Health Information Exchange. Data extracted on 22 January 2019.

† Data file received from NSW Health on 22 January 2019.

§ On 30 October 2018, services at Manly and Mona Vale hospitals were transferred to Northern Beaches Hospital. BHI has not reported on the timeliness of emergency department (ED) care at Northern Beaches Hospital nor at the Northern Sydney LHD level because of challenges experienced in the implementation of a new information system at Northern Beaches ED following its opening. BHI cautions against comparing results for Manly and Mona Vale hospitals with other hospitals because results only cover part of the reporting period. *Healthcare Quarterly* only includes data relating to publicly contracted services at Northern Beaches Hospital.