

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		472	530	-58	-10.9%
All ED presentations		3,805	3,587	218	6.1%
Emergency presentations		3,666	3,361	305	9.1%
Triage category	T1: Resuscitation	20	11	9	81.8%
	T2: Emergency	374	383	-9	-2.3%
	T3: Urgent	975	1,104	-129	-11.7%
	T4: Semi-urgent	1,564	1,448	116	8.0%
	T5: Non-urgent	733	415	318	76.6%
Admissions to hospital from EDs ¹		219	217	2	0.9%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		828	849	-21	-2.5%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		2,474	2,368	106	4.5%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Macksville District Hospital		13	10	3	30.0%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		222	230	-8	-3.5%
Urgency category	Urgent	<5	5		
	Semi-urgent	14	29	-15	-51.7%
	Non-urgent	208	195	13	6.7%
Patients on waiting list ready for elective surgery at the end of quarter		764	704	60	8.5%
Urgency category	Urgent	0	0	0	
	Semi-urgent	<5	15		
	Non-urgent	764	689	75	10.9%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	10m	-1m
		90th percentile time to treatment	22m	23m	-1m
		% started treatment on time	57.7%	56.6%	1.1 percentage points
	T3: Urgent	Median time to treatment	21m	22m	-1m
		90th percentile time to treatment	1h 00m	58m	2m
		% started treatment on time	68.9%	70.3%	-1.4 percentage points
	T4: Semi-urgent	Median time to treatment	25m	25m	0m
		90th percentile time to treatment	1h 54m	1h 27m	27m
		% started treatment on time	75.4%	82.6%	-7.2 percentage points
	T5: Non-urgent	Median time to treatment	26m	27m	-1m
		90th percentile time to treatment	2h 05m	1h 46m	19m
		% started treatment on time	88.9%	93%	-4.1 percentage points
Patients starting treatment on time %			74.4%	76.7%	-2.3 percentage points
Median time to leave the ED			1h 38m	1h 43m	-5m
90th percentile time to leave the ED			4h 28m	4h 33m	-5m
Patients leaving the ED within four hours of presentation			87.3%	86.7%	0.6 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	13m	-2m
	90th percentile transfer of care time (minutes)		26m	28m	-2m
	Percent on target		92.3%	90.5%	1.8 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	32 days	42 days	-10 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	299 days	298 days	1 days
		90th percentile	327 days	328 days	-1 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		(*)	(*)	
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed