

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		1,068	995	73	7.3%
All ED presentations		6,469	6,173	296	4.8%
Emergency presentations		6,185	5,912	273	4.6%
Triage category	T1: Resuscitation	30	31	-1	-3.2%
	T2: Emergency	832	633	199	31.4%
	T3: Urgent	1,723	1,700	23	1.4%
	T4: Semi-urgent	3,110	3,093	17	0.5%
	T5: Non-urgent	490	455	35	7.7%
Admissions to hospital from EDs ¹		1,309	1,230	79	6.4%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change

BHI does not report admitted patient data for this facility.

Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		391	340	51	15.0%
Urgency category	Urgent	58	79	-21	-26.6%
	Semi-urgent	140	92	48	52.2%
	Non-urgent	156	141	15	10.6%
Patients on waiting list ready for elective surgery at the end of quarter		603	497	106	21.3%
Urgency category	Urgent	<5	<5		
	Semi-urgent	86	69	17	24.6%
	Non-urgent	517	428	89	20.8%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	11m	9m	2m
		90th percentile time to treatment	26m	25m	1m
		% started treatment on time	46.1%	57.8%	-11.7 percentage points
	T3: Urgent	Median time to treatment	14m	18m	-4m
		90th percentile time to treatment	51m	41m	10m
		% started treatment on time	81.1%	81%	0.1 percentage points
	T4: Semi-urgent	Median time to treatment	13m	19m	-6m
		90th percentile time to treatment	1h 05m	58m	7m
		% started treatment on time	89.1%	90.8%	-1.7 percentage points
	T5: Non-urgent	Median time to treatment	12m	20m	-8m
		90th percentile time to treatment	55m	1h 15m	-20m
		% started treatment on time	97.9%	94.7%	3.2 percentage points
Patients starting treatment on time %			81.6%	84.7%	-3.1 percentage points
Median time to leave the ED			2h 56m	2h 50m	6m
90th percentile time to leave the ED			6h 36m	6h 45m	-9m
Patients leaving the ED within four hours of presentation			71.4%	77.8%	-6.4 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	15m	-3m
	90th percentile transfer of care time (minutes)		24m	35m	-11m
	Percent on target		93.8%	85.0%	8.8 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	13 days	9 days	4 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	49 days	45 days	4 days
		90th percentile	82 days	(*)	
	Non-urgent	Median	179 days	163 days	16 days
		90th percentile	354 days	354 days	0 days
Elective surgery procedures performed on time	All procedures		99.7%	98.7%	1.0 percentage points
	Urgent		100%	97.5%	2.5 percentage points
	Semi-urgent		99.3%	100%	-0.7 percentage points
	Non-urgent		100%	98.6%	1.4 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed