

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		1,574	1,525	49	3.2%
All ED presentations		6,945	6,758	187	2.8%
Emergency presentations		6,845	6,669	176	2.6%
Triage category	T1: Resuscitation	35	27	8	29.6%
	T2: Emergency	934	904	30	3.3%
	T3: Urgent	2,536	2,347	189	8.1%
	T4: Semi-urgent	2,834	3,035	-201	-6.6%
	T5: Non-urgent	506	356	150	42.1%
Admissions to hospital from EDs ¹		1,847	1,834	13	0.7%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		2,956	2,930	26	0.9%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		12,005	13,297	-1,292	-9.7%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Ryde Hospital		19	22	-3	-13.6%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		336	347	-11	-3.2%
Urgency category	Urgent	33	29	4	13.8%
	Semi-urgent	148	150	-2	-1.3%
	Non-urgent	153	163	-10	-6.1%
Patients on waiting list ready for elective surgery at the end of quarter		256	212	44	20.8%
Urgency category	Urgent	0	<5		
	Semi-urgent	59	64	-5	-7.8%
	Non-urgent	197	148	49	33.1%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	13m	11m	2m
		% started treatment on time	81.4%	88.8%	-7.4 percentage points
	T3: Urgent	Median time to treatment	14m	12m	2m
		90th percentile time to treatment	36m	32m	4m
		% started treatment on time	86.4%	88.6%	-2.2 percentage points
	T4: Semi-urgent	Median time to treatment	14m	14m	0m
		90th percentile time to treatment	1h 01m	1h 06m	-5m
		% started treatment on time	89.7%	88.4%	1.3 percentage points
	T5: Non-urgent	Median time to treatment	18m	15m	3m
		90th percentile time to treatment	1h 35m	1h 14m	21m
		% started treatment on time	95%	96.1%	-1.1 percentage points
Patients starting treatment on time %			87.6%	88.9%	-1.3 percentage points
Median time to leave the ED			2h 24m	2h 21m	3m
90th percentile time to leave the ED			4h 54m	5h 10m	-16m
Patients leaving the ED within four hours of presentation			85.5%	83.8%	1.7 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0m
	90th percentile transfer of care time (minutes)		18m	18m	0m
	Percent on target		98.3%	97.5%	0.8 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	11 days	13 days	-2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	39 days	41 days	-2 days
		90th percentile	72 days	84 days	-12 days
	Non-urgent	Median	166 days	109 days	57 days
		90th percentile	329 days	317 days	12 days
Elective surgery procedures performed on time	All procedures		99.7%	99.4%	0.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.3%	98.7%	0.6 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed