

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		3,580	3,523	57	1.6%
All ED presentations		12,980	12,935	45	0.3%
Emergency presentations		12,878	12,784	94	0.7%
Triage category	T1: Resuscitation	49	59	-10	-16.9%
	T2: Emergency	1,963	1,645	318	19.3%
	T3: Urgent	5,565	5,286	279	5.3%
	T4: Semi-urgent	4,577	4,858	-281	-5.8%
	T5: Non-urgent	724	936	-212	-22.6%
Admissions to hospital from EDs <sup>1</sup>		3,114	3,025	89	2.9%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		7,256	7,467	-211	-2.8%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		28,682	29,360	-678	-2.3%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Sutherland Hospital		307	352	-45	-12.8%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		707	698	9	1.3%
Urgency category	Urgent	95	100	-5	-5.0%
	Semi-urgent	198	223	-25	-11.2%
	Non-urgent	384	325	59	18.2%
Patients on waiting list ready for elective surgery at the end of quarter		1,223	1,281	-58	-4.5%
Urgency category	Urgent	0	5	-5	-100.0%
	Semi-urgent	108	169	-61	-36.1%
	Non-urgent	1,115	1,107	8	0.7%

\*\* These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

<sup>1</sup> The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	13m	13m	0m
		90th percentile time to treatment	32m	31m	1m
		% started treatment on time	36.7%	38.6%	-1.9 percentage points
	T3: Urgent	Median time to treatment	29m	29m	0m
		90th percentile time to treatment	1h 10m	1h 10m	0m
		% started treatment on time	52.8%	53.3%	-0.5 percentage points
	T4: Semi-urgent	Median time to treatment	33m	32m	1m
		90th percentile time to treatment	1h 30m	1h 21m	9m
		% started treatment on time	77.6%	80.2%	-2.6 percentage points
	T5: Non-urgent	Median time to treatment	28m	31m	-3m
		90th percentile time to treatment	1h 55m	1h 29m	26m
		% started treatment on time	91%	95.4%	-4.4 percentage points
<b>Patients starting treatment on time %</b>			61.1%	64.4%	-3.3 percentage points
<b>Median time to leave the ED</b>			3h 39m	3h 15m	24m
<b>90th percentile time to leave the ED</b>			8h 38m	7h 37m	61m
<b>Patients leaving the ED within four hours of presentation</b>			60.9%	67.9%	-7.0 percentage points
Transfer of care	Median transfer of care time (minutes)		13m	13m	0m
	90th percentile transfer of care time (minutes)		30m	28m	2m
	Percent on target		89.8%	90.8%	-1.0 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	15 days	16 days	-1 days
		90th percentile	(*)	28 days	
	Semi-urgent	Median	57 days	59 days	-2 days
		90th percentile	84 days	85 days	-1 days
	Non-urgent	Median	294 days	255 days	39 days
		90th percentile	356 days	355 days	1 days
Elective surgery procedures performed on time	All procedures		96.9%	99.7%	-2.8 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		97%	100%	-3.0 percentage points
	Non-urgent		96.1%	99.4%	-3.3 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed