

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		360	356	4	1.1%
All ED presentations		2,615	2,560	55	2.1%
Emergency presentations		2,358	2,351	7	0.3%
Triage category	T1: Resuscitation	5	12	-7	-58.3%
	T2: Emergency	298	249	49	19.7%
	T3: Urgent	669	674	-5	-0.7%
	T4: Semi-urgent	1,022	1,051	-29	-2.8%
	T5: Non-urgent	364	365	-1	-0.3%
Admissions to hospital from EDs ¹		337	377	-40	-10.6%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		1,027	1,147	-120	-10.5%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Average length of stay (days)					
Acute		**	**		
Acute overnight episodes		**	**		
Non-acute		**	**		
Hospital bed days					
All bed days		2,226	2,510	-284	-11.3%
Acute		**	**		
Non-acute		**	**		
Babies born in Cooma Health Service		32	41	-9	-22.0%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		64	75	-11	-14.7%
Urgency category	Urgent	5	14	-9	-64.3%
	Semi-urgent	25	16	9	56.3%
	Non-urgent	33	38	-5	-13.2%
Patients on waiting list ready for elective surgery at the end of quarter		96	64	32	50.0%
Urgency category	Urgent	0	<5		
	Semi-urgent	<5	5		
	Non-urgent	96	59	37	62.7%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	21m	22m	-1m
		% started treatment on time	70%	73.5%	-3.5 percentage points
	T3: Urgent	Median time to treatment	18m	18m	0m
		90th percentile time to treatment	59m	1h 01m	-2m
		% started treatment on time	75.3%	74.7%	0.6 percentage points
	T4: Semi-urgent	Median time to treatment	27m	29m	-2m
		90th percentile time to treatment	1h 40m	1h 48m	-8m
		% started treatment on time	76.6%	75%	1.6 percentage points
	T5: Non-urgent	Median time to treatment	25m	27m	-2m
		90th percentile time to treatment	1h 52m	1h 47m	5m
		% started treatment on time	91.3%	92.1%	-0.8 percentage points
Patients starting treatment on time %			77.5%	77.3%	0.2 percentage points
Median time to leave the ED			1h 39m	1h 42m	-3m
90th percentile time to leave the ED			4h 17m	4h 18m	-1m
Patients leaving the ED within four hours of presentation			88.8%	88.1%	0.7 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	8m**	-1m
	90th percentile transfer of care time (minutes)		16m	29m**	-13m
	Percent on target		99.1%	88.4%**	10.7 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	(*)	20 days	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	70 days	57 days	13 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	221 days	106 days	115 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		98.4%	98.5%	-0.1 percentage points
	Urgent		(*)	100%	
	Semi-urgent		96%	93.8%	2.2 percentage points
	Non-urgent		100%	100%	0.0 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed