

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		2,067	2,044	23	1.1%
All ED presentations		12,475	12,622	-147	-1.2%
Emergency presentations		12,034	12,268	-234	-1.9%
Triage category	T1: Resuscitation	57	63	-6	-9.5%
	T2: Emergency	1,599	1,795	-196	-10.9%
	T3: Urgent	5,390	5,496	-106	-1.9%
	T4: Semi-urgent	3,874	3,965	-91	-2.3%
	T5: Non-urgent	1,114	949	165	17.4%
Admissions to hospital from EDs		3,677	4,334	-657	-15.2%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		8,068	**		
	All acute episodes	7,694	**		
	Overnight	4,074	**		
	Same-day	3,620	**		
	Non-acute	191	**		
Mental health		183	**		
Average length of stay (days)	Acute	2.4	**		
	Acute overnight episodes	3.7	**		
	Non-acute	7.0	**		
	Mental health	12.1	**		
Hospital bed days	All bed days	22,279	**		
	Acute	18,738	**		
	Non-acute	1,333	**		
	Mental health	2,208	**		
Babies born in The Tweed Hospital		290	257	33	12.8%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		842	860	-18	-2.1%
Urgency category	Urgent	237	252	-15	-6.0%
	Semi-urgent	296	293	3	1.0%
	Non-urgent	213	249	-36	-14.5%
Patients on waiting list ready for elective surgery at the end of quarter		868	935	-67	-7.2%
Urgency category	Urgent	34	48	-14	-29.2%
	Semi-urgent	192	227	-35	-15.4%
	Non-urgent	642	660	-18	-2.7%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	5m	1m
		90th percentile time to treatment	14m	13m	1m
		% started treatment on time	81.6%	84.4%	-2.8 percentage points
	T3: Urgent	Median time to treatment	14m	15m	-1m
		90th percentile time to treatment	39m	44m	-5m
		% started treatment on time	83.2%	79.4%	3.8 percentage points
	T4: Semi-urgent	Median time to treatment	13m	16m	-3m
		90th percentile time to treatment	1h 00m	1h 12m	-12m
		% started treatment on time	90.3%	85.6%	4.7 percentage points
	T5: Non-urgent	Median time to treatment	11m	12m	-1m
		90th percentile time to treatment	1h 00m	1h 19m	-19m
		% started treatment on time	98.3%	97.9%	0.4 percentage points
Patients starting treatment on time %			86.6%	83.5%	3.1 percentage points
Median time to leave the ED			2h 13m	2h 13m	0m
90th percentile time to leave the ED			6h 12m	5h 11m	61m
Patients leaving the ED within four hours of presentation			77.4%	82.7%	-5.3 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	8m	1m
	90th percentile transfer of care time (minutes)		24m	20m	4m
	Percent on target		93.7%	95.5%	-1.8 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	10 days	14 days	-4 days
		90th percentile	27 days	28 days	-1 days
	Semi-urgent	Median	38 days	39 days	-1 days
		90th percentile	84 days	82 days	2 days
	Non-urgent	Median	262 days	252 days	10 days
		90th percentile	356 days	353 days	3 days
Elective surgery procedures performed on time	All procedures		98.5%	99.6%	-1.1 percentage points
	Urgent		99.6%	100%	-0.4 percentage points
	Semi-urgent		98%	99.3%	-1.3 percentage points
	Non-urgent		98.1%	99.6%	-1.5 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed