

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		648	528	120	22.7%
All ED presentations		5,319	4,691	628	13.4%
Emergency presentations		5,197	4,550	647	14.2%
Triage category	T1: Resuscitation	28	19	9	47.4%
	T2: Emergency	388	312	76	24.4%
	T3: Urgent	1,547	1,155	392	33.9%
	T4: Semi-urgent	2,527	2,023	504	24.9%
	T5: Non-urgent	707	1,041	-334	-32.1%
Admissions to hospital from EDs		381	392	-11	-2.8%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		2,129	**		
	All acute episodes	2,065	**		
	Overnight	787	**		
	Same-day	1,278	**		
	Non-acute	64	**		
	Mental health	0	**		
Average length of stay (days)	Acute	1.7	**		
	Acute overnight episodes	3.0	**		
	Non-acute	5.2	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	3,935	**		
	Acute	3,601	**		
	Non-acute	334	**		
	Mental health	0	**		
Babies born in Queanbeyan Hospital and Health Service		133	106	27	25.5%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		308	259	49	18.9%
Urgency category	Urgent	43	67	-24	-35.8%
	Semi-urgent	170	111	59	53.2%
	Non-urgent	91	77	14	18.2%
Patients on waiting list ready for elective surgery at the end of quarter		230	212	18	8.5%
Urgency category	Urgent	9	6	3	50.0%
	Semi-urgent	84	80	4	5.0%
	Non-urgent	137	126	11	8.7%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	25m	29m	-4m
		% started treatment on time	62.4%	58.2%	4.2 percentage points
	T3: Urgent	Median time to treatment	22m	20m	2m
		90th percentile time to treatment	1h 03m	56m	7m
		% started treatment on time	66.1%	73.3%	-7.2 percentage points
	T4: Semi-urgent	Median time to treatment	27m	25m	2m
		90th percentile time to treatment	1h 41m	1h 21m	20m
		% started treatment on time	77.5%	83.7%	-6.2 percentage points
	T5: Non-urgent	Median time to treatment	28m	25m	3m
		90th percentile time to treatment	1h 50m	1h 30m	20m
		% started treatment on time	91.6%	93.7%	-2.1 percentage points
Patients starting treatment on time %			74.4%	81.2%	-6.8 percentage points
Median time to leave the ED			2h 01m	2h 07m	-6m
90th percentile time to leave the ED			4h 19m	4h 31m	-12m
Patients leaving the ED within four hours of presentation			88.4%	87.0%	1.4 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	11m	-1m
	90th percentile transfer of care time (minutes)		17m	20m	-3m
	Percent on target		98.5%	96.7%	1.8 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	14 days	14 days	0 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	48 days	41 days	7 days
		90th percentile	76 days	69 days	7 days
	Non-urgent	Median	133 days	82 days	51 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		99.7%	99.2%	0.5 percentage points
	Urgent		100%	98.5%	1.5 percentage points
	Semi-urgent		99.4%	99.1%	0.3 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed