

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,598	2,456	142	5.8%	
All ED presentations	10,775	10,261	514	5.0%	
All emergency presentations	10,047	10,031	16	0.2%	
Emergency presentation by triage category	T1: Resuscitation	70	79	-9	-11.4%
	T2: Emergency	1,105	1,092	13	1.2%
	T3: Urgent	3,247	3,243	4	0.1%
	T4: Semi-urgent	4,280	4,210	70	1.7%
	T5: Non-urgent	1,345	1,407	-62	-4.4%
Admissions to hospital from EDs	3,576	3,348	228	6.8%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	12m	12m	0m	24m
	% started treatment on time	85.8%	86.9%	-1.1 percentage points	69.9%
	Median time to treatment	17m	17m	0m	21m
	T3: Urgent 90th percentile time to treatment	59m	1h 02m	-3m	1h 14m
	% started treatment on time	75.2%	75.1%	0.1 percentage points	68.1%
	Median time to treatment	25m	28m	-3m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 56m	2h 03m	-7m	1h 47m
	% started treatment on time	74.5%	72.1%	2.4 percentage points	76.4%
	Median time to treatment	22m	29m	-7m	25m
	T5: Non-urgent 90th percentile time to treatment	2h 00m	2h 09m	-9m	1h 50m
	% started treatment on time	90.1%	88.7%	1.4 percentage points	91.9%
Patients starting treatment on time %	78.1%	77.1%	1.0 percentage points	73.9%	
Median time to leave the ED	2h 51m	2h 54m	-3m	3h 04m	
90th percentile time to leave the ED	7h 48m	7h 21m	27m	7h 47m	
Patients leaving the ED within four hours of presentation	71.2%	71.6%	-0.4 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	12m
	90th percentile transfer of care time (minutes)	29m	25m	4m	28m
	Percent on target	90.5%	93.5%	-3.0 percentage points	91.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Oct-Dec 2018 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	895	945	-50	-5.3%
Urgency category				
Urgent	148	197	-49	-24.9%
Semi-urgent	311	226	85	37.6%
Non-urgent	385	477	-92	-19.3%
Patients on waiting list ready for elective surgery at the end of quarter	1,797	1,714	83	4.8%
Urgency category				
Urgent	22	16	6	37.5%
Semi-urgent	151	120	31	25.8%
Non-urgent	1,624	1,578	46	2.9%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	15 days	-1 days	13 days
		90th percentile	26 days	27 days	-1 days	27 days
	Semi-urgent	Median	48 days	43 days	5 days	47 days
		90th percentile	84 days	84 days	0 days	83 days
	Non-urgent	Median	240 days	270 days	-30 days	254 days
		90th percentile	348 days	359 days	-11 days	355 days
Elective surgery procedures performed on time	All procedures	96.4%	96.2%	0.2 percentage points	97.7%	
	Urgent	99.3%	97.5%	1.8 percentage points	99.7%	
	Semi-urgent	94.5%	99.1%	-4.6 percentage points	98.2%	
	Non-urgent	96.9%	94.3%	2.6 percentage points	96.5%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	8,227	7,877	350	4.4%
	Acute	7,721	7,392	329	4.5%
	Acute Overnight	4,076	3,947	129	3.3%
	Acute Same Day	3,645	3,445	200	5.8%
	Non-acute	290	298	-8	-2.7%
	Mental health	216	187	29	15.5%
Average length of stay (days)	Acute	2.5	2.5	0.0	
	Acute Overnight	3.8	3.9	-0.1	
	Non-acute	8.2	6.4	1.8	
	Mental health	23.4	19.6	3.8	
Hospital bed days	All bed days	26,549	24,320	2,229	9.2%
	Acute	19,132	18,764	368	2.0%
	Non-acute	2,366	1,893	473	25.0%
	Mental health	5,051	3,663	1,388	37.9%
Babies born in Coffs Harbour Health Campus	281	239	42	17.6%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Oct-Dec 2018 and provided only for comparison purposes