

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	692	568	124	21.8%	
All ED presentations	5,635	5,307	328	6.2%	
All emergency presentations	5,495	5,139	356	6.9%	
Emergency presentation by triage category	T1: Resuscitation	36	14	22	157.1%
	T2: Emergency	412	336	76	22.6%
	T3: Urgent	1,481	1,414	67	4.7%
	T4: Semi-urgent	2,613	2,304	309	13.4%
	T5: Non-urgent	953	1,071	-118	-11.0%
Admissions to hospital from EDs	383	359	24	6.7%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	18m	25m	-7m	24m
	% started treatment on time	70.8%	60.7%	10.1 percentage points	66.6%
	Median time to treatment	18m	22m	-4m	18m
	T3: Urgent 90th percentile time to treatment	43m	1h 00m	-17m	56m
	% started treatment on time	79.6%	68.6%	11.0 percentage points	73.9%
	Median time to treatment	25m	26m	-1m	24m
	T4: Semi-urgent 90th percentile time to treatment	1h 29m	1h 32m	-3m	1h 32m
	% started treatment on time	80.9%	78.4%	2.5 percentage points	80.0%
T5: Non-urgent	Median time to treatment	24m	25m	-1m	23m
	90th percentile time to treatment	1h 55m	1h 40m	15m	1h 40m
	% started treatment on time	91.2%	93.5%	-2.3 percentage points	93.1%
Patients starting treatment on time %	81.4%	77.2%	4.2 percentage points	78.3%	
Median time to leave the ED	2h 00m	2h 01m	-1m	1h 42m	
90th percentile time to leave the ED	4h 15m	4h 30m	-15m	4h 52m	
Patients leaving the ED within four hours of presentation	88.7%	87.8%	0.9 percentage points	85.5%	
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	10m
	90th percentile transfer of care time (minutes)	16m	18m	-2m	23m
	Percent on target	99.2%	98.4%	0.8 percentage points	94.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	223	239	-16	-6.7%
Urgency category				
Urgent	29	60	-31	-51.7%
Semi-urgent	121	120	1	0.8%
Non-urgent	72	56	16	28.6%
Patients on waiting list ready for elective surgery at the end of quarter	215	218	-3	-1.4%
Urgency category				
Urgent	0	0	0	
Semi-urgent	54	63	-9	-14.3%
Non-urgent	161	155	6	3.9%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	5 days	9 days	13 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	42 days	46 days	-4 days	41 days
		90th percentile	76 days	76 days	0 days	77 days
	Non-urgent	Median	111 days	119 days	-8 days	136 days
		90th percentile	(*)	(*)		316 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	99.5%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	100%	100%	0.0 percentage points	99.7%	
	Non-urgent	100%	100%	0.0 percentage points	99.2%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	2,061	1,821	240	13.2%
	Acute	2,022	1,785	237	13.3%
	Acute Overnight	787	731	56	7.7%
	Acute Same Day	1,235	1,054	181	17.2%
	Non-acute	39	36	3	8.3%
	Mental health	0	0		
Average length of stay (days)	Acute	1.8	1.8	0.0	
	Acute Overnight	3.0	2.9	0.1	
	Non-acute	4.7	5.4	-0.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,766	3,334	432	13.0%
	Acute	3,583	3,141	442	14.1%
	Non-acute	183	193	-10	-5.2%
	Mental health	0	0	0	
Babies born in Queanbeyan Hospital and Health Service	124	133	-9	-6.8%	

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(n/a) not applicable

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