

**Emergency department activity**

	Oct-Dec 2019	Oct-Dec 2018	Difference	% change
<b>All arrivals at ED by ambulance</b>	8,416	8,085	331	4.1%
<b>ED Attendances</b>	55,561	55,485	76	0.1%
<b>Emergency presentations</b>	53,386	53,091	295	0.6%
<b>Emergency presentation by triage category</b>				
T1: Resuscitation	245	214	31	14.5%
T2: Emergency	5,836	5,717	119	2.1%
T3: Urgent	18,894	18,371	523	2.8%
T4: Semi-urgent	23,445	23,099	346	1.5%
T5: Non-urgent	4,966	5,690	-724	-12.7%
<b>Admissions to hospital from EDs</b>	10,762	10,173	589	5.8%

**Emergency department performance**

	Oct-Dec 2019	Oct-Dec 2018	Difference	NSW results
<b>Time to treatment by triage category</b>				
T2: Emergency				
Median time to treatment	8m	7m	1m	9m
90th percentile time to treatment	21m	19m	2m	26m
% started treatment on time	70.1%	74.9%	-4.8 percentage points	63.0%
T3: Urgent				
Median time to treatment	18m	18m	0m	21m
90th percentile time to treatment	59m	55m	4m	1h 14m
% started treatment on time	72.2%	74.4%	-2.2 percentage points	67.6%
T4: Semi-urgent				
Median time to treatment	24m	24m	0m	27m
90th percentile time to treatment	1h 38m	1h 30m	8m	1h 48m
% started treatment on time	78%	79%	-1.0 percentage points	76.2%
T5: Non-urgent				
Median time to treatment	22m	23m	-1m	24m
90th percentile time to treatment	1h 40m	1h 41m	-1m	1h 48m
% started treatment on time	93.7%	93.1%	0.6 percentage points	92.2%
<b>Patients starting treatment on time %</b>	76.4%	78.3%	-1.9 percentage points	72.6%
<b>Median time to leave the ED</b>	2h 04m	1h 58m	6m	2h 55m
<b>90th percentile time to leave the ED</b>	6h 08m	6h 02m	6m	7h 40m
<b>Patients leaving the ED within four hours of presentation</b>	78.4%	79.6%	-1.2 percentage points	69.8%
<b>Transfer of care</b>				
Median transfer of care time (minutes)	11m	12m	-1m	12m
90th percentile transfer of care time (minutes)	30m	35m	-5m	33m
Percent on target	89.7%	86.9%	2.8 percentage points	87.9%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Oct-Dec 2019 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2019	Oct-Dec 2018	Difference	% change
<b>Elective surgery procedures performed</b>	3,858	3,613	245	6.8%
<b>Urgency category</b>				
Urgent	948	853	95	11.1%
Semi-urgent	1,272	1,198	74	6.2%
Non-urgent	1,372	1,228	144	11.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	4,995	5,129	-134	-2.6%
<b>Urgency category</b>				
Urgent	67	43	24	55.8%
Semi-urgent	780	786	-6	-0.8%
Non-urgent	4,148	4,300	-152	-3.5%

### Elective surgery performance

		Oct-Dec 2019	Oct-Dec 2018	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	14 days	10 days	4 days	11 days
		90th percentile	27 days	26 days	1 days	26 days
	Semi-urgent	Median	52 days	49 days	3 days	46 days
		90th percentile	86 days	84 days	2 days	84 days
	Non-urgent	Median	296 days	286 days	10 days	237 days
		90th percentile	393 days	363 days	30 days	361 days
<b>Elective surgery procedures performed on time</b>	All procedures	89.9%	95.7%	-5.8 percentage points	95.7%	
	Urgent	99.9%	99.8%	0.1 percentage points	99.9%	
	Semi-urgent	93.2%	97.3%	-4.1 percentage points	96.0%	
	Non-urgent	79.9%	91.4%	-11.5 percentage points	93.1%	

### Admitted patient activity

	Oct-Dec 2019	Oct-Dec 2018	Difference	% change	
<b>Episodes</b>	All episodes	26,142	24,732	1,410	5.7%
	Acute	24,745	23,408	1,337	5.7%
	Acute Overnight	12,377	11,893	484	4.1%
	Acute Same Day	12,368	11,515	853	7.4%
	Non-acute	956	865	91	10.5%
	Mental health	441	459	-18	-3.9%
<b>Average length of stay (days)</b>	Acute	2.5	2.5	0.0	
	Acute Overnight	4.0	4.0	0.0	
	Non-acute	10.2	11.4	-1.2	
	Mental health	14.7	13.6	1.1	
<b>Hospital bed days</b>	All bed days	77,691	75,396	2,295	3.0%
	Acute	61,482	59,317	2,165	3.6%
	Non-acute	9,721	9,820	-99	-1.0%
	Mental health	6,488	6,259	229	3.7%
<b>Babies born in Northern NSW public hospitals</b>	724	705	19	2.7%	

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(n/a) not applicable

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