

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		1,826	1,764	62	3.5%
All ED presentations		7,659	7,333	326	4.4%
Emergency presentations		7,401	7,166	235	3.3%
Triage category	T1: Resuscitation	14	18	-4	-22.2%
	T2: Emergency	773	779	-6	-0.8%
	T3: Urgent	2,769	2,730	39	1.4%
	T4: Semi-urgent	3,612	3,425	187	5.5%
	T5: Non-urgent	233	214	19	8.9%
Admissions to hospital from EDs		742	804	-62	-7.7%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		3,405	**		
All acute episodes	All acute episodes	3,005	**		
	Overnight	953	**		
	Same-day	2,052	**		
	Non-acute	115	**		
Mental health		285	**		
Average length of stay (days)	Acute	2.5	**		
	Acute overnight episodes	5.8	**		
	Non-acute	12.9	**		
	Mental health	17.3	**		
Hospital bed days	All bed days	13,987	**		
	Acute	7,572	**		
	Non-acute	1,480	**		
	Mental health	4,935	**		
Babies born in Shellharbour Hospital		<5	<5		
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		939	731	208	28.5%
Urgency category	Urgent	42	34	8	23.5%
	Semi-urgent	248	198	50	25.3%
	Non-urgent	647	499	148	29.7%
Patients on waiting list ready for elective surgery at the end of quarter		1,913	1,716	197	11.5%
Urgency category	Urgent	5	10	-5	-50.0%
	Semi-urgent	157	133	24	18.0%
	Non-urgent	1,751	1,573	178	11.3%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(\*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	13m	13m	0m
		% started treatment on time	84.7%	83.3%	1.4 percentage points
	T3: Urgent	Median time to treatment	23m	20m	3m
		90th percentile time to treatment	1h 39m	1h 08m	31m
		% started treatment on time	61.1%	71.4%	-10.3 percentage points
	T4: Semi-urgent	Median time to treatment	22m	22m	0m
		90th percentile time to treatment	2h 07m	1h 55m	12m
		% started treatment on time	73.6%	77.1%	-3.5 percentage points
	T5: Non-urgent	Median time to treatment	20m	18m	2m
		90th percentile time to treatment	1h 40m	1h 19m	21m
		% started treatment on time	92.7%	94.3%	-1.6 percentage points
<b>Patients starting treatment on time %</b>			70.5%	76.0%	-5.5 percentage points
<b>Median time to leave the ED</b>			3h 16m	3h 13m	3m
<b>90th percentile time to leave the ED</b>			7h 58m	8h 15m	-17m
<b>Patients leaving the ED within four hours of presentation</b>			68.2%	67.9%	0.3 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0m
	90th percentile transfer of care time (minutes)		23m	22m	1m
	Percent on target		93.8%	95.2%	-1.4 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	17 days	14 days	3 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	59 days	56 days	3 days
		90th percentile	80 days	79 days	1 days
	Non-urgent	Median	303 days	306 days	-3 days
		90th percentile	350 days	342 days	8 days
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.5%	100%	-0.5 percentage points

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(n/a) No elective surgeries performed