

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	4,826	4,439	387	8.7%	
All ED presentations	17,903	17,000	903	5.3%	
All emergency presentations	17,806	16,881	925	5.5%	
Emergency presentation by triage category	T1: Resuscitation	118	88	30	34.1%
	T2: Emergency	1,921	1,690	231	13.7%
	T3: Urgent	5,775	4,595	1,180	25.7%
	T4: Semi-urgent	8,865	9,342	-477	-5.1%
	T5: Non-urgent	1,127	1,166	-39	-3.3%
Admissions to hospital from EDs	4,318	3,837	481	12.5%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	32m	24m	8m	24m
	% started treatment on time	71.9%	75.4%	-3.5 percentage points	69.9%
	Median time to treatment	25m	21m	4m	21m
	T3: Urgent 90th percentile time to treatment	1h 28m	1h 05m	23m	1h 14m
	% started treatment on time	59.9%	69.8%	-9.9 percentage points	68.1%
	Median time to treatment	31m	26m	5m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 35m	1h 20m	15m	1h 47m
	% started treatment on time	78.5%	83.2%	-4.7 percentage points	76.4%
	Median time to treatment	22m	22m	0m	25m
	T5: Non-urgent 90th percentile time to treatment	1h 23m	1h 08m	15m	1h 50m
	% started treatment on time	96%	98.1%	-2.1 percentage points	91.9%
Patients starting treatment on time %	72.7%	79.7%	-7.0 percentage points	73.9%	
Median time to leave the ED	2h 58m	2h 37m	21m	3h 04m	
90th percentile time to leave the ED	7h 02m	6h 37m	25m	7h 47m	
Patients leaving the ED within four hours of presentation	68.5%	72.9%	-4.4 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	12m
	90th percentile transfer of care time (minutes)	35m	30m	5m	28m
	Percent on target	87.6%	89.8%	-2.2 percentage points	91.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	1,051	985	66	6.7%
Urgency category				
Urgent	148	174	-26	-14.9%
Semi-urgent	448	400	48	12.0%
Non-urgent	393	367	26	7.1%
Patients on waiting list ready for elective surgery at the end of quarter	1,649	1,336	313	23.4%
Urgency category				
Urgent	16	19	-3	-15.8%
Semi-urgent	305	268	37	13.8%
Non-urgent	1,328	1,049	279	26.6%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	20 days	16 days	4 days	13 days
		90th percentile	29 days	28 days	1 days	27 days
	Semi-urgent	Median	43 days	42 days	1 days	47 days
		90th percentile	72 days	70 days	2 days	83 days
	Non-urgent	Median	247 days	171 days	76 days	254 days
		90th percentile	350 days	294 days	56 days	355 days
Elective surgery procedures performed on time	All procedures	99.4%	100%	-0.6 percentage points	97.7%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	100%	100%	0.0 percentage points	98.2%	
	Non-urgent	98.5%	100%	-1.5 percentage points	96.5%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	8,083	8,128	-45	-0.6%
	Acute	7,516	7,618	-102	-1.3%
	Acute Overnight	3,940	3,811	129	3.4%
	Acute Same Day	3,576	3,807	-231	-6.1%
	Non-acute	301	269	32	11.9%
	Mental health	266	241	25	10.4%
Average length of stay (days)	Acute	2.7	2.6	0.1	
	Acute Overnight	4.2	4.2	0.0	
	Non-acute	13.1	16.3	-3.2	
	Mental health	16.4	17.6	-1.2	
Hospital bed days	All bed days	28,325	28,473	-148	-0.5%
	Acute	20,004	19,847	157	0.8%
	Non-acute	3,946	4,380	-434	-9.9%
	Mental health	4,375	4,246	129	3.0%
Babies born in Wyong Hospital	15	24	-9	-37.5%	

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(n/a) not applicable

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