

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	1,083	1,041	42	4.0%	
All ED presentations	5,024	4,626	398	8.6%	
All emergency presentations	4,761	4,401	360	8.2%	
Emergency presentation by triage category	T1: Resuscitation	16	21	-5	-23.8%
	T2: Emergency	494	479	15	3.1%
	T3: Urgent	1,523	1,450	73	5.0%
	T4: Semi-urgent	1,906	1,879	27	1.4%
	T5: Non-urgent	822	572	250	43.7%
Admissions to hospital from EDs	1,205	1,055	150	14.2%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	8m	2m	8m
	T2: Emergency 90th percentile time to treatment	24m	19m	5m	20m
	% started treatment on time	56.9%	69.9%	-13.0 percentage points	70.0%
	Median time to treatment	23m	19m	4m	18m
	T3: Urgent 90th percentile time to treatment	1h 09m	57m	12m	59m
	% started treatment on time	63.1%	71.5%	-8.4 percentage points	75.4%
	Median time to treatment	36m	29m	7m	23m
	T4: Semi-urgent 90th percentile time to treatment	2h 10m	2h 03m	7m	1h 36m
	% started treatment on time	69%	72.7%	-3.7 percentage points	79.7%
T5: Non-urgent	Median time to treatment	38m	30m	8m	24m
	90th percentile time to treatment	2h 20m	2h 15m	5m	1h 45m
	% started treatment on time	87.2%	86.6%	0.6 percentage points	92.8%
Patients starting treatment on time %	68.6%	73.6%	-5.0 percentage points	78.2%	
Median time to leave the ED	2h 44m	2h 37m	7m	2h 26m	
90th percentile time to leave the ED	6h 04m	5h 56m	8m	6h 03m	
Patients leaving the ED within four hours of presentation	73.1%	72.9%	0.2 percentage points	78.3%	
Transfer of care	Median transfer of care time (minutes)	12m	11m	1m	11m
	90th percentile transfer of care time (minutes)	25m	20m	5m	22m
	Percent on target	94.1%	96.3%	-2.2 percentage points	94.8%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	474	428	46	10.7%
Urgency category				
Urgent	73	89	-16	-18.0%
Semi-urgent	126	123	3	2.4%
Non-urgent	266	206	60	29.1%
Patients on waiting list ready for elective surgery at the end of quarter	993	817	176	21.5%
Urgency category				
Urgent	16	9	7	77.8%
Semi-urgent	83	73	10	13.7%
Non-urgent	894	735	159	21.6%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	20 days	16 days	4 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	58 days	29 days	29 days	49 days
		90th percentile	83 days	84 days	-1 days	83 days
	Non-urgent	Median	233 days	182 days	51 days	260 days
		90th percentile	411 days	366 days	45 days	356 days
Elective surgery procedures performed on time	All procedures	89.2%	94%	-4.8 percentage points	98.7%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	98.4%	96.7%	1.7 percentage points	99.4%	
	Non-urgent	82%	89.8%	-7.8 percentage points	97.7%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	3,215	3,097	118	3.8%
	Acute	2,957	2,886	71	2.5%
	Acute Overnight	1,507	1,407	100	7.1%
	Acute Same Day	1,450	1,479	-29	-2.0%
	Non-acute	140	134	6	4.5%
	Mental health	118	77	41	53.2%
Average length of stay (days)	Acute	2.2	2.3	-0.1	
	Acute Overnight	3.4	3.6	-0.2	
	Non-acute	6.1	4.8	1.3	
	Mental health	8.8	12.8	-4.0	
Hospital bed days	All bed days	8,418	8,141	277	3.4%
	Acute	6,530	6,513	17	0.3%
	Non-acute	848	641	207	32.3%
	Mental health	1,040	987	53	5.4%
Babies born in South East Regional Hospital	57	58	-1	-1.7%	

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(n/a) not applicable

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