

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	4,708	4,149	559	13.5%	
All ED presentations	13,815	12,712	1,103	8.7%	
All emergency presentations	13,728	12,636	1,092	8.6%	
Emergency presentation by triage category	T1: Resuscitation	192	151	41	27.2%
	T2: Emergency	4,171	3,737	434	11.6%
	T3: Urgent	4,534	4,392	142	3.2%
	T4: Semi-urgent	3,893	3,422	471	13.8%
	T5: Non-urgent	938	934	4	0.4%
Admissions to hospital from EDs	5,869	5,733	136	2.4%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	17m	24m	-7m	24m
	% started treatment on time	79.1%	64.3%	14.8 percentage points	69.9%
	Median time to treatment	19m	26m	-7m	21m
	T3: Urgent 90th percentile time to treatment	51m	1h 32m	-41m	1h 14m
	% started treatment on time	79.5%	62.4%	17.1 percentage points	68.1%
	Median time to treatment	30m	34m	-4m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 19m	1h 49m	-30m	1h 47m
	% started treatment on time	83.8%	73%	10.8 percentage points	76.4%
	Median time to treatment	31m	38m	-7m	25m
	T5: Non-urgent 90th percentile time to treatment	1h 51m	2h 06m	-15m	1h 50m
	% started treatment on time	92.3%	89%	3.3 percentage points	91.9%
Patients starting treatment on time %	81.4%	67.6%	13.8 percentage points	73.9%	
Median time to leave the ED	3h 35m	3h 33m	2m	3h 04m	
90th percentile time to leave the ED	12h 06m	10h 38m	88m	7h 47m	
Patients leaving the ED within four hours of presentation	65.8%	64.7%	1.1 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	14m	14m	0m	12m
	90th percentile transfer of care time (minutes)	26m	27m	-1m	28m
	Percent on target	92.4%	92.1%	0.3 percentage points	91.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	760	725	35	4.8%
Urgency category				
Urgent	143	106	37	34.9%
Semi-urgent	291	287	4	1.4%
Non-urgent	285	294	-9	-3.1%
Patients on waiting list ready for elective surgery at the end of quarter	794	690	104	15.1%
Urgency category				
Urgent	16	17	-1	-5.9%
Semi-urgent	161	121	40	33.1%
Non-urgent	617	552	65	11.8%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	10 days	15 days	-5 days	13 days
		90th percentile	27 days	27 days	0 days	27 days
	Semi-urgent	Median	35 days	41 days	-6 days	47 days
		90th percentile	80 days	80 days	0 days	83 days
	Non-urgent	Median	118 days	142 days	-24 days	254 days
		90th percentile	328 days	346 days	-18 days	355 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	97.7%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	100%	100%	0.0 percentage points	98.2%	
	Non-urgent	100%	100%	0.0 percentage points	96.5%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	11,624	11,745	-121	-1.0%
	Acute	11,051	11,305	-254	-2.2%
	Acute Overnight	7,557	7,437	120	1.6%
	Acute Same Day	3,494	3,868	-374	-9.7%
	Non-acute	193	141	52	36.9%
	Mental health	380	299	81	27.1%
Average length of stay (days)	Acute	3.4	3.1	0.3	
	Acute Overnight	4.4	4.2	0.2	
	Non-acute	10.2	9.5	0.7	
	Mental health	11.5	15.2	-3.7	
Hospital bed days	All bed days	43,428	41,151	2,277	5.5%
	Acute	37,108	35,271	1,837	5.2%
	Non-acute	1,965	1,339	626	46.8%
	Mental health	4,355	4,541	-186	-4.1%
Babies born in Blacktown Hospital	953	814	139	17.1%	

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(n/a) not applicable

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