

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		592	659	-67	-10.2%
All ED presentations		4,034	3,992	42	1.1%
Emergency presentations		3,811	3,759	52	1.4%
Triage category	T1: Resuscitation	6	5	1	20.0%
	T2: Emergency	277	365	-88	-24.1%
	T3: Urgent	1,125	1,180	-55	-4.7%
	T4: Semi-urgent	2,086	1,938	148	7.6%
	T5: Non-urgent	317	271	46	17.0%
Admissions to hospital from EDs		322	299	23	7.7%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		1,647	**		
All acute episodes	All acute episodes	1,479	**		
	Overnight	407	**		
	Same-day	1,072	**		
	Non-acute	168	**		
Mental health		0	**		
Average length of stay (days)	Acute	2.1	**		
	Acute overnight episodes	5.0	**		
	Non-acute	16.5	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	5,868	**		
	Acute	3,103	**		
	Non-acute	2,765	**		
	Mental health	0	**		
Babies born in Ballina District Hospital		<5	<5		
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		259	303	-44	-14.5%
Urgency category	Urgent	44	42	2	4.8%
	Semi-urgent	131	156	-25	-16.0%
	Non-urgent	62	77	-15	-19.5%
Patients on waiting list ready for elective surgery at the end of quarter		346	327	19	5.8%
Urgency category	Urgent	9	11	-2	-18.2%
	Semi-urgent	95	108	-13	-12.0%
	Non-urgent	242	208	34	16.3%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(\*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	15m	15m	0m
		% started treatment on time	80.5%	76.7%	3.8 percentage points
	T3: Urgent	Median time to treatment	15m	19m	-4m
		90th percentile time to treatment	39m	53m	-14m
		% started treatment on time	83.2%	71.9%	11.3 percentage points
	T4: Semi-urgent	Median time to treatment	17m	23m	-6m
		90th percentile time to treatment	1h 13m	1h 25m	-12m
		% started treatment on time	86.9%	82.5%	4.4 percentage points
	T5: Non-urgent	Median time to treatment	16m	23m	-7m
90th percentile time to treatment		1h 24m	1h 48m	-24m	
% started treatment on time		95.3%	92.3%	3.0 percentage points	
<b>Patients starting treatment on time %</b>			85.9%	78.9%	7.0 percentage points
<b>Median time to leave the ED</b>			1h 54m	2h 10m	-16m
<b>90th percentile time to leave the ED</b>			5h 24m	6h 39m	-75m
<b>Patients leaving the ED within four hours of presentation</b>			81.7%	75.5%	6.2 percentage points
Transfer of care	Median transfer of care time (minutes)		11m**	12m**	-1m
	90th percentile transfer of care time (minutes)		27m**	27m**	0m
	Percent on target		92.3%**	91.0%**	1.3 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	19 days	15 days	4 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	44 days	49 days	-5 days
		90th percentile	85 days	85 days	0 days
	Non-urgent	Median	224 days	216 days	8 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		98.3%	97.8%	0.5 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		96.9%	99.4%	-2.5 percentage points
	Non-urgent		100%	93.5%	6.5 percentage points

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed