

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,269	1,992	277	13.9%	
All ED presentations	10,827	11,018	-191	-1.7%	
All emergency presentations	10,247	10,525	-278	-2.6%	
Emergency presentation by triage category	T1: Resuscitation	52	36	16	44.4%
	T2: Emergency	917	916	1	0.1%
	T3: Urgent	2,684	2,510	174	6.9%
	T4: Semi-urgent	5,138	5,607	-469	-8.4%
	T5: Non-urgent	1,456	1,456	0	0.0%
Admissions to hospital from EDs	2,909	2,826	83	2.9%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	30m	28m	2m	24m
	% started treatment on time	72.3%	72.7%	-0.4 percentage points	69.9%
	Median time to treatment	22m	24m	-2m	21m
	T3: Urgent 90th percentile time to treatment	1h 24m	1h 21m	3m	1h 14m
	% started treatment on time	66.9%	64.1%	2.8 percentage points	68.1%
	Median time to treatment	39m	41m	-2m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 12m	2h 13m	-1m	1h 47m
	% started treatment on time	68%	66%	2.0 percentage points	76.4%
	Median time to treatment	46m	45m	1m	25m
	T5: Non-urgent 90th percentile time to treatment	2h 20m	2h 04m	16m	1h 50m
	% started treatment on time	86.3%	89.1%	-2.8 percentage points	91.9%
Patients starting treatment on time %	70.6%	69.2%	1.4 percentage points	73.9%	
Median time to leave the ED	3h 04m	2h 48m	16m	3h 04m	
90th percentile time to leave the ED	6h 35m	6h 07m	28m	7h 47m	
Patients leaving the ED within four hours of presentation	68.1%	73.7%	-5.6 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	9m	8m	1m	12m
	90th percentile transfer of care time (minutes)	23m	23m	0m	28m
	Percent on target	95.1%	94.6%	0.5 percentage points	91.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	951	1,000	-49	-4.9%
Urgency category				
Urgent	162	190	-28	-14.7%
Semi-urgent	238	247	-9	-3.6%
Non-urgent	476	492	-16	-3.3%
Patients on waiting list ready for elective surgery at the end of quarter	1,731	1,722	9	0.5%
Urgency category				
Urgent	18	20	-2	-10.0%
Semi-urgent	167	217	-50	-23.0%
Non-urgent	1,546	1,485	61	4.1%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	12 days	14 days	-2 days	13 days
		90th percentile	26 days	23 days	3 days	27 days
	Semi-urgent	Median	50 days	48 days	2 days	47 days
		90th percentile	83 days	81 days	2 days	83 days
	Non-urgent	Median	280 days	264 days	16 days	254 days
		90th percentile	352 days	350 days	2 days	355 days
Elective surgery procedures performed on time	All procedures	100%	99.7%	0.3 percentage points	97.7%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	100%	100%	0.0 percentage points	98.2%	
	Non-urgent	100%	99.4%	0.6 percentage points	96.5%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	6,799	6,694	105	1.6%
	Acute	6,502	6,406	96	1.5%
	Acute Overnight	3,414	3,384	30	0.9%
	Acute Same Day	3,088	3,022	66	2.2%
	Non-acute	80	82	-2	-2.4%
	Mental health	217	206	11	5.3%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	4.1	4.0	0.1	
	Non-acute	18.9	18.0	0.9	
	Mental health	12.2	14.9	-2.7	
Hospital bed days	All bed days	21,179	21,102	77	0.4%
	Acute	17,013	16,561	452	2.7%
	Non-acute	1,510	1,478	32	2.2%
	Mental health	2,656	3,063	-407	-13.3%
Babies born in Tamworth Hospital	217	187	30	16.0%	

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(n/a) not applicable

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