

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		562	617	-55	-8.9%
All ED presentations		5,307	4,840	467	9.6%
Emergency presentations		5,139	4,736	403	8.5%
Triage category	T1: Resuscitation	14	9	5	55.6%
	T2: Emergency	336	282	54	19.1%
	T3: Urgent	1,414	1,335	79	5.9%
	T4: Semi-urgent	2,304	2,305	-1	0.0%
	T5: Non-urgent	1,071	805	266	33.0%
Admissions to hospital from EDs ¹		359	670	-311	-46.4%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		1,821	2,571	-750	-29.2%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Average length of stay (days)					
Acute		**	**		
Acute overnight episodes		**	**		
Non-acute		**	**		
Hospital bed days					
All bed days		3,334	4,251	-917	-21.6%
Acute		**	**		
Non-acute		**	**		
Babies born in Queanbeyan Health Service		133	127	6	4.7%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		239	245	-6	-2.4%
Urgency category	Urgent	60	18	42	233.3%
	Semi-urgent	120	118	2	1.7%
	Non-urgent	56	105	-49	-46.7%
Patients on waiting list ready for elective surgery at the end of quarter		218	168	50	29.8%
Urgency category	Urgent	0	<5		
	Semi-urgent	63	64	-1	-1.6%
	Non-urgent	155	104	51	49.0%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	25m	27m	-2m
		% started treatment on time	60.7%	64.9%	-4.2 percentage points
	T3: Urgent	Median time to treatment	22m	21m	1m
		90th percentile time to treatment	1h 00m	58m	2m
		% started treatment on time	68.6%	71.3%	-2.7 percentage points
	T4: Semi-urgent	Median time to treatment	26m	29m	-3m
		90th percentile time to treatment	1h 32m	1h 42m	-10m
		% started treatment on time	78.4%	77.5%	0.9 percentage points
	T5: Non-urgent	Median time to treatment	25m	32m	-7m
		90th percentile time to treatment	1h 40m	2h 01m	-21m
		% started treatment on time	93.5%	90%	3.5 percentage points
Patients starting treatment on time %			77.2%	76.7%	0.5 percentage points
Median time to leave the ED			2h 01m	2h 05m	-4m
90th percentile time to leave the ED			4h 30m	4h 24m	6m
Patients leaving the ED within four hours of presentation			87.8%	87.4%	0.4 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	11m	-1m
	90th percentile transfer of care time (minutes)		18m	19m	-1m
	Percent on target		98.4%	96.6%	1.8 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	5 days	7 days	-2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	46 days	55 days	-9 days
		90th percentile	76 days	77 days	-1 days
	Non-urgent	Median	119 days	69 days	50 days
		90th percentile	(*)	196 days	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed