## Healthcare Quarterly

## Calvary Mater Newcastle



Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		3,049	2,824	225	8.0%
All ED presentations		9,253	9,033	220	2.4%
Emergency presentations		9,237	9,021	216	2.4%
Triage category	T1: Resuscitation T2: Emergency T3: Urgent T4: Semi-urgent T5: Non-urgent	50 1,456 2,309 4,568 854	43 1,310 2,224 4,263 1,181	7 146 85 305 -327	16.3% 11.1% 3.8% 7.2% -27.7%
Admissions to hospital from EDs		2,912	2,993	-81	-2.7%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		4,303	**		
	All acute episodes	4,179	**		
	Overnight Same-day	2,733 1,446	** **		
	Non-acute Mental health	124 0	**		
Average length of stay (days)	Acute	3.2	**		
	Acute overnight episodes	4.3	**		
	Non-acute Mental health	12.7 n/a	**		
Hospital bed days	All bed days Acute Non-acute Mental health	14,818 13,247 1,571 0	** ** **		
Babies born in Calvary Mater Newcastle		<5	<5		
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		357	286	71	24.8%
Urgency category	Urgent	169	137	32	23.4%
	Semi-urgent	131	107	24	22.4%
	Non-urgent	42	31	11	35.5%
Patients on waiting list ready for elective surgery at the end of quarter		170	140	30	21.4%
Urgency category	Urgent	34	23	11	47.8%
	Semi-urgent	74	71	3	4.2%
	Non-urgent	62	46	16	34.8%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

 $(\ensuremath{^*})$  Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

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Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference	
		Median time to treatment	6m	6m	0m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	15m	14m	1m	
		% started treatment on time	85%	84.9%	0.1 percentage points	
		Median time to treatment	15m	15m	0m	
	T3: Urgent	90th percentile time to treatment	37m	40m	-3n	
		% started treatment on time	87.3%	84.7%	2.6 percentage points	
		Median time to treatment	19m	21m	-2n	
	T4: Semi-urgent	90th percentile time to treatment	1h 16m	1h 25m	-9m	
		% started treatment on time	86.3%	84.4%	1.9 percentage points	
		Median time to treatment	19m	23m	-4n	
	T5: Non-urgent	90th percentile time to treatment	1h 40m	1h 45m	-5n	
		% started treatment on time	93.4%	92.7%	0.7 percentage points	
Patients starting treatment on time %			87.0%	85.6%	1.4 percentage points	
Median time to leave the ED			2h 38m	2h 44m	-6m	
90th percentile time to leave the ED			6h 32m	6h 39m	-7n	
Patients leaving the ED within four hours of presentation			74.5%	73.3%	1.2 percentage points	
Transfer of care	Median transfer of care time (minutes)		4m	4m	0m	
	90th percentile transfer of care time (minutes)		20m	24m	-4n	
	Percent on target		95.4%	93.3%	2.1 percentage points	
Elective surgery p	performance		Apr-Jun 2018	Apr-Jun 2017	Difference	
Waiting time (days)		Median	13 days	14 days	-1 days	
	Urgent	90th percentile	26 days	26 days	0 days	
	Semi-urgent	Median	38 days	60 days	-22 days	
		90th percentile	75 days	84 days	-9 days	
		Median	101 days	124 days	-23 days	
	Non-urgent	90th percentile	(*)	(*)		
Elective surgery procedures performed on time	All procedures		100%	98.9%	1.1 percentage points	
	Urgent		100%	99.3%	0.7 percentage points	
	Semi-urgent		100%	100%	0.0 percentage points	
	Non-urgent		100%	93.5%	6.5 percentage points	

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed