

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		416	406	10	2.5%
All ED presentations		2,456	2,439	17	0.7%
Emergency presentations		2,344	2,294	50	2.2%
Triage category	T1: Resuscitation	5	<5		
	T2: Emergency	214	154	60	39.0%
	T3: Urgent	710	561	149	26.6%
	T4: Semi-urgent	1,010	1,116	-106	-9.5%
	T5: Non-urgent	405	463	-58	-12.5%
Admissions to hospital from EDs		237	302	-65	-21.5%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		913	**		
	All acute episodes	909	**		
	Overnight	362	**		
	Same-day	547	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Average length of stay (days)	Acute	2.4	**		
	Acute overnight episodes	4.5	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Hospital bed days	All bed days	2,206	**		
	Acute	2,163	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Babies born in Muswellbrook Hospital		23	43	-20	-46.5%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		103	111	-8	-7.2%
Urgency category	Urgent	28	31	-3	-9.7%
	Semi-urgent	52	54	-2	-3.7%
	Non-urgent	21	25	-4	-16.0%
Patients on waiting list ready for elective surgery at the end of quarter		69	52	17	32.7%
Urgency category	Urgent	<5	5		
	Semi-urgent	31	31	0	0.0%
	Non-urgent	38	16	22	137.5%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	5m	1m
		90th percentile time to treatment	19m	14m	5m
		% started treatment on time	86.6%	87.2%	-0.6 percentage points
	T3: Urgent	Median time to treatment	20m	17m	3m
		90th percentile time to treatment	1h 12m	1h 05m	7m
		% started treatment on time	72%	77.7%	-5.7 percentage points
	T4: Semi-urgent	Median time to treatment	31m	31m	0m
		90th percentile time to treatment	1h 38m	1h 29m	9m
		% started treatment on time	81.2%	80.9%	0.3 percentage points
	T5: Non-urgent	Median time to treatment	28m	35m	-7m
		90th percentile time to treatment	1h 36m	1h 39m	-3m
		% started treatment on time	96.5%	94.8%	1.7 percentage points
<b>Patients starting treatment on time %</b>			81.4%	83.3%	-1.9 percentage points
<b>Median time to leave the ED</b>			1h 40m	1h 37m	3m
<b>90th percentile time to leave the ED</b>			4h 34m	4h 20m	14m
<b>Patients leaving the ED within four hours of presentation</b>			88.1%	89.5%	-1.4 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	6m	1m
	90th percentile transfer of care time (minutes)		17m	20m	-3m
	Percent on target		100.0%	99.7%	0.3 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	19 days	7 days	12 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	46 days	49 days	-3 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	162 days	53 days	109 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

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(n/a) No elective surgeries performed