

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,420	2,262	158	7.0%	
All ED presentations	9,729	8,620	1,109	12.9%	
All emergency presentations	9,634	8,527	1,107	13.0%	
Emergency presentation by triage category	T1: Resuscitation	52	55	-3	-5.5%
	T2: Emergency	1,277	1,089	188	17.3%
	T3: Urgent	3,714	3,074	640	20.8%
	T4: Semi-urgent	4,051	3,826	225	5.9%
	T5: Non-urgent	540	483	57	11.8%
Admissions to hospital from EDs	3,102	2,860	242	8.5%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	8m	1m	8m
		90th percentile time to treatment	23m	21m	2m	24m
		% started treatment on time	64.3%	66.2%	-1.9 percentage points	69.9%
	T3: Urgent	Median time to treatment	20m	19m	1m	21m
		90th percentile time to treatment	1h 00m	56m	4m	1h 14m
		% started treatment on time	68.5%	70.4%	-1.9 percentage points	68.1%
	T4: Semi-urgent	Median time to treatment	26m	27m	-1m	28m
		90th percentile time to treatment	1h 26m	1h 27m	-1m	1h 47m
		% started treatment on time	79.2%	79.1%	0.1 percentage points	76.4%
	T5: Non-urgent	Median time to treatment	20m	21m	-1m	25m
		90th percentile time to treatment	1h 31m	1h 41m	-10m	1h 50m
		% started treatment on time	94.9%	92.8%	2.1 percentage points	91.9%
Patients starting treatment on time %	73.4%	74.4%	-1.0 percentage points	73.9%		
Median time to leave the ED	2h 41m	2h 41m	0m	3h 04m		
90th percentile time to leave the ED	8h 26m	7h 50m	36m	7h 47m		
Patients leaving the ED within four hours of presentation	71.5%	72.2%	-0.7 percentage points	69.8%		
Transfer of care	Median transfer of care time (minutes)	14m	11m	3m	12m	
	90th percentile transfer of care time (minutes)	45m	31m	14m	28m	
	Percent on target	79.2%	89.0%	-9.8 percentage points	91.1%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed		877	932	-55	-5.9%
Urgency category	Urgent	202	187	15	8.0%
	Semi-urgent	306	315	-9	-2.9%
	Non-urgent	308	375	-67	-17.9%
Patients on waiting list ready for elective surgery at the end of quarter		1,248	1,191	57	4.8%
Urgency category	Urgent	18	17	1	5.9%
	Semi-urgent	180	177	3	1.7%
	Non-urgent	1,050	997	53	5.3%

Elective surgery performance

			Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	14 days	0 days	13 days
		90th percentile	26 days	27 days	-1 days	27 days
	Semi-urgent	Median	48 days	47 days	1 days	47 days
		90th percentile	83 days	77 days	6 days	83 days
	Non-urgent	Median	261 days	252 days	9 days	254 days
		90th percentile	341 days	328 days	13 days	355 days
Elective surgery procedures performed on time	All procedures		96.9%	99.4%	-2.5 percentage points	97.7%
	Urgent		100%	100%	0.0 percentage points	99.7%
	Semi-urgent		94.8%	98.4%	-3.6 percentage points	98.2%
	Non-urgent		97.1%	100%	-2.9 percentage points	96.5%

Admitted patient activity

		Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Episodes	All episodes	6,772	7,058	-286	-4.1%
	Acute	6,441	6,815	-374	-5.5%
	Acute Overnight	3,533	3,497	36	1.0%
	Acute Same Day	2,908	3,318	-410	-12.4%
	Non-acute	211	153	58	37.9%
	Mental health	120	90	30	33.3%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	3.9	4.1	-0.2	
	Non-acute	7.6	8.6	-1.0	
	Mental health	7.8	9.0	-1.2	
Hospital bed days	All bed days	19,221	19,631	-410	-2.1%
	Acute	16,677	17,507	-830	-4.7%
	Non-acute	1,612	1,316	296	22.5%
	Mental health	932	808	124	15.3%
Babies born in Port Macquarie Base Hospital		193	186	7	3.8%

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(n/a) not applicable

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