

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		4,331	4,210	121	2.9%
All ED presentations		16,184	16,264	-80	-0.5%
Emergency presentations		16,071	16,147	-76	-0.5%
Triage category	T1: Resuscitation	93	104	-11	-10.6%
	T2: Emergency	1,595	1,569	26	1.7%
	T3: Urgent	5,139	4,783	356	7.4%
	T4: Semi-urgent	8,147	8,584	-437	-5.1%
	T5: Non-urgent	1,097	1,107	-10	-0.9%
Admissions to hospital from EDs		3,968	3,712	256	6.9%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		7,682	**		
	All acute episodes	7,171	**		
	Overnight	3,701	**		
	Same-day	3,470	**		
	Non-acute	260	**		
	Mental health	251	**		
Average length of stay (days)	Acute	2.8	**		
	Acute overnight episodes	4.5	**		
	Non-acute	15.3	**		
	Mental health	15.2	**		
Hospital bed days	All bed days	27,867	**		
	Acute	20,065	**		
	Non-acute	3,978	**		
	Mental health	3,824	**		
Babies born in Wyong Hospital		23	17	6	35.3%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		1,040	1,074	-34	-3.2%
Urgency category	Urgent	160	159	1	0.6%
	Semi-urgent	459	429	30	7.0%
	Non-urgent	384	433	-49	-11.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,540	1,160	380	32.8%
Urgency category	Urgent	35	24	11	45.8%
	Semi-urgent	308	281	27	9.6%
	Non-urgent	1,197	855	342	40.0%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(\*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	29m	21m	8m
		% started treatment on time	72.1%	78.8%	-6.7 percentage points
	T3: Urgent	Median time to treatment	22m	18m	4m
		90th percentile time to treatment	1h 14m	55m	19m
		% started treatment on time	65.1%	75.4%	-10.3 percentage points
	T4: Semi-urgent	Median time to treatment	29m	21m	8m
		90th percentile time to treatment	1h 26m	1h 05m	21m
		% started treatment on time	80.3%	88.3%	-8.0 percentage points
	T5: Non-urgent	Median time to treatment	21m	18m	3m
		90th percentile time to treatment	1h 14m	1h 01m	13m
		% started treatment on time	97.6%	98.7%	-1.1 percentage points
<b>Patients starting treatment on time %</b>			75.7%	84.2%	-8.5 percentage points
<b>Median time to leave the ED</b>			2h 50m	2h 29m	21m
<b>90th percentile time to leave the ED</b>			7h 01m	6h 28m	33m
<b>Patients leaving the ED within four hours of presentation</b>			69.8%	74.6%	-4.8 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	10m	1m
	90th percentile transfer of care time (minutes)		33m	24m	9m
	Percent on target		88.4%	92.6%	-4.2 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	19 days	18 days	1 days
		90th percentile	28 days	28 days	0 days
	Semi-urgent	Median	47 days	43 days	4 days
		90th percentile	71 days	68 days	3 days
	Non-urgent	Median	225 days	196 days	29 days
		90th percentile	337 days	290 days	47 days
Elective surgery procedures performed on time	All procedures		99.4%	99.9%	-0.5 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		98.4%	99.8%	-1.4 percentage points

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(n/a) No elective surgeries performed