

| Emergency department activity   |                          | Apr-Jun 2018 | Apr-Jun 2017 | Difference | % change |
|---|--------------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance   |                          | 520          | 453          | 67         | 14.8%    |
| All ED presentations  |                          | 4,340        | 4,374        | -34        | -0.8%    |
| Emergency presentations   |                          | 4,267        | 4,277        | -10        | -0.2%    |
| Triage category   | T1: Resuscitation        | <5           | 5            |            |          |
|   | T2: Emergency            | 283          | 293          | -10        | -3.4%    |
|   | T3: Urgent               | 1,293        | 1,018        | 275        | 27.0%    |
|   | T4: Semi-urgent          | 2,230        | 2,308        | -78        | -3.4%    |
|   | T5: Non-urgent           | 461          | 653          | -192       | -29.4%   |
| Admissions to hospital from EDs   |                          | 374          | 477          | -103       | -21.6%   |
| Admitted patient activity   |                          | Apr-Jun 2018 | Apr-Jun 2017 | Difference | % change |
| All admitted patient episodes   |                          | 1,041        | **           |            |          |
|   | All acute episodes       | 1,031        | **           |            |          |
|   | Overnight                | 474          | **           |            |          |
|   | Same-day                 | 557          | **           |            |          |
|   | Non-acute                | 10           | **           |            |          |
|   | Mental health            | 0            | **           |            |          |
| Average length of stay (days)   | Acute                    | 3.4          | **           |            |          |
|   | Acute overnight episodes | 6.3          | **           |            |          |
|   | Non-acute                | 6.2          | **           |            |          |
|   | Mental health            | n/a          | **           |            |          |
| Hospital bed days   | All bed days             | 3,605        | **           |            |          |
|   | Acute                    | 3,543        | **           |            |          |
|   | Non-acute                | 62           | **           |            |          |
|   | Mental health            | 0            | **           |            |          |
| Babies born in Cessnock Hospital  |                          | <5           | <5           |            |          |
| Elective surgery activity   |                          | Apr-Jun 2018 | Apr-Jun 2017 | Difference | % change |
| Elective surgery procedures performed                                     |                          | 312          | 272          | 40         | 14.7%    |
| Urgency category  | Urgent                   | 31           | 20           | 11         | 55.0%    |
|   | Semi-urgent              | 169          | 173          | -4         | -2.3%    |
|   | Non-urgent               | 106          | 76           | 30         | 39.5%    |
| Patients on waiting list ready for elective surgery at the end of quarter |                          | 170          | 124          | 46         | 37.1%    |
| Urgency category  | Urgent                   | 8            | 0            | 8          |          |
|   | Semi-urgent              | 58           | 62           | -4         | -6.5%    |
|   | Non-urgent               | 104          | 62           | 42         | 67.7%    |

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(\*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

| Emergency department performance                                 |   |                                   | Apr-Jun 2018 | Apr-Jun 2017 | Difference             |
|--|---|-----------------------------------|--------------|--------------|------------------------|
| Time to treatment by triage category                             | T2: Emergency                                   | Median time to treatment          | 7m           | 7m           | 0m                     |
|  |   | 90th percentile time to treatment | 19m          | 21m          | -2m                    |
|  |   | % started treatment on time       | 71.2%        | 72.9%        | -1.7 percentage points |
|  | T3: Urgent                                      | Median time to treatment          | 22m          | 22m          | 0m                     |
|  |   | 90th percentile time to treatment | 1h 06m       | 57m          | 9m                     |
|  |   | % started treatment on time       | 68.2%        | 66.5%        | 1.7 percentage points  |
|  | T4: Semi-urgent                                 | Median time to treatment          | 36m          | 34m          | 2m                     |
|  |   | 90th percentile time to treatment | 1h 49m       | 1h 38m       | 11m                    |
|  |   | % started treatment on time       | 69.9%        | 74.3%        | -4.4 percentage points |
|  | T5: Non-urgent                                  | Median time to treatment          | 39m          | 37m          | 2m                     |
|  |   | 90th percentile time to treatment | 2h 01m       | 1h 55m       | 6m                     |
|  |   | % started treatment on time       | 89.9%        | 92.2%        | -2.3 percentage points |
| <b>Patients starting treatment on time %</b>                     |   |                                   | 71.3%        | 74.7%        | -3.4 percentage points |
| <b>Median time to leave the ED</b>                               |   |                                   | 1h 39m       | 1h 25m       | 14m                    |
| <b>90th percentile time to leave the ED</b>                      |   |                                   | 4h 26m       | 4h 20m       | 6m                     |
| <b>Patients leaving the ED within four hours of presentation</b> |   |                                   | 87.0%        | 88.5%        | -1.5 percentage points |
| Transfer of care   | Median transfer of care time (minutes)          |                                   | 9m           | 9m           | 0m                     |
|  | 90th percentile transfer of care time (minutes) |                                   | 21m          | 20m          | 1m                     |
|  | Percent on target                               |                                   | 96.2%        | 97.2%        | -1.0 percentage points |
| Elective surgery performance                                     |   |                                   | Apr-Jun 2018 | Apr-Jun 2017 | Difference             |
| Waiting time (days)  | Urgent  | Median                            | 7 days       | 10 days      | -3 days                |
|  |   | 90th percentile                   | (*)          | (*)          |                        |
|  | Semi-urgent                                     | Median                            | 21 days      | 21 days      | 0 days                 |
|  |   | 90th percentile                   | 70 days      | 60 days      | 10 days                |
|  | Non-urgent                                      | Median                            | 42 days      | 71 days      | -29 days               |
|  |   | 90th percentile                   | 229 days     | (*)          |                        |
| Elective surgery procedures performed on time                    | All procedures                                  |                                   | 100%         | 100%         | 0.0 percentage points  |
|  | Urgent  |                                   | 100%         | 100%         | 0.0 percentage points  |
|  | Semi-urgent                                     |                                   | 100%         | 100%         | 0.0 percentage points  |
|  | Non-urgent                                      |                                   | 100%         | 100%         | 0.0 percentage points  |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed