

## Emergency department activity

|   | Oct-Dec 2018      | Oct-Dec 2017 | Difference | % change |        |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance           | 912               | 829          | 83         | 10.0%    |        |
| All ED presentations                      | 6,881             | 6,675        | 206        | 3.1%     |        |
| All emergency presentations               | 6,418             | 6,178        | 240        | 3.9%     |        |
| Emergency presentation by triage category | T1: Resuscitation | 54           | 28         | 26       | 92.9%  |
|   | T2: Emergency     | 755          | 554        | 201      | 36.3%  |
|   | T3: Urgent        | 1,848        | 1,688      | 160      | 9.5%   |
|   | T4: Semi-urgent   | 3,027        | 2,845      | 182      | 6.4%   |
|   | T5: Non-urgent    | 734          | 1,063      | -329     | -31.0% |
| Admissions to hospital from EDs           | 979               | 883          | 96         | 10.9%    |        |

## Emergency department performance

|   | Oct-Dec 2018                                      | Oct-Dec 2017 | Difference            | Peer group results     |        |
|---|---|--------------|-----------------------|------------------------|--------|
| Time to treatment by triage category                      | Median time to treatment                          | 8m           | 9m                    | -1m                    | 8m     |
|   | T2: Emergency 90th percentile time to treatment   | 18m          | 24m                   | -6m                    | 20m    |
|   | % started treatment on time                       | 79.7%        | 65.2%                 | 14.5 percentage points | 70.0%  |
|   | Median time to treatment                          | 17m          | 19m                   | -2m                    | 18m    |
|   | T3: Urgent 90th percentile time to treatment      | 41m          | 56m                   | -15m                   | 59m    |
|   | % started treatment on time                       | 83.9%        | 74.3%                 | 9.6 percentage points  | 75.4%  |
|   | Median time to treatment                          | 36m          | 34m                   | 2m                     | 23m    |
|   | T4: Semi-urgent 90th percentile time to treatment | 1h 39m       | 1h 43m                | -4m                    | 1h 36m |
|   | % started treatment on time                       | 72.3%        | 74.2%                 | -1.9 percentage points | 79.7%  |
|   | Median time to treatment                          | 42m          | 33m                   | 9m                     | 24m    |
|   | T5: Non-urgent 90th percentile time to treatment  | 1h 57m       | 1h 50m                | 7m                     | 1h 45m |
|   | % started treatment on time                       | 90.6%        | 92.8%                 | -2.2 percentage points | 92.8%  |
| Patients starting treatment on time %                     | 78.6%   | 76.4%        | 2.2 percentage points | 78.2%                  |        |
| Median time to leave the ED                               | 2h 01m  | 2h 03m       | -2m                   | 2h 26m                 |        |
| 90th percentile time to leave the ED                      | 6h 21m  | 6h 13m       | 8m                    | 6h 03m                 |        |
| Patients leaving the ED within four hours of presentation | 78.5%   | 78.0%        | 0.5 percentage points | 78.3%                  |        |
| Transfer of care  | Median transfer of care time (minutes)            | 13m          | 13m**                 | 0m                     | 11m    |
|   | 90th percentile transfer of care time (minutes)   | 27m          | 28m**                 | -1m                    | 22m    |
|   | Percent on target                                 | 91.5%        | 92.0%**               | -0.5 percentage points | 94.8%  |

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Oct-Dec 2018 and provided only for comparison purposes

### Elective surgery activity

|  | Oct-Dec 2018 | Oct-Dec 2017 | Difference | % change |
|--|--------------|--------------|------------|----------|
| <b>Elective surgery procedures performed</b>                                     | 508          | 619          | -111       | -17.9%   |
| <b>Urgency category</b>  |              |              |            |          |
| Urgent   | 146          | 153          | -7         | -4.6%    |
| Semi-urgent  | 166          | 181          | -15        | -8.3%    |
| Non-urgent   | 195          | 283          | -88        | -31.1%   |
| <b>Patients on waiting list ready for elective surgery at the end of quarter</b> | 949          | 881          | 68         | 7.7%     |
| <b>Urgency category</b>  |              |              |            |          |
| Urgent   | 6            | 5            | 1          | 20.0%    |
| Semi-urgent  | 95           | 112          | -17        | -15.2%   |
| Non-urgent   | 848          | 764          | 84         | 11.0%    |

### Elective surgery performance

|  |                | Oct-Dec 2018    | Oct-Dec 2017 | Difference             | Peer group results |          |
|--|----------------|-----------------|--------------|------------------------|--------------------|----------|
| <b>Waiting time (days)</b>                           | Urgent         | Median          | 8 days       | 12 days                | -4 days            | 13 days  |
|  |                | 90th percentile | 24 days      | 23 days                | 1 days             | 27 days  |
|  | Semi-urgent    | Median          | 50 days      | 53 days                | -3 days            | 49 days  |
|  |                | 90th percentile | 75 days      | 80 days                | -5 days            | 83 days  |
|  | Non-urgent     | Median          | 301 days     | 285 days               | 16 days            | 260 days |
|  |                | 90th percentile | 357 days     | 353 days               | 4 days             | 356 days |
| <b>Elective surgery procedures performed on time</b> | All procedures | 98%             | 98.5%        | -0.5 percentage points | 98.7%              |          |
|  | Urgent         | 100%            | 100%         | 0.0 percentage points  | 100.0%             |          |
|  | Semi-urgent    | 99.4%           | 97.2%        | 2.2 percentage points  | 99.4%              |          |
|  | Non-urgent     | 95.4%           | 98.6%        | -3.2 percentage points | 97.7%              |          |

### Admitted patient activity

|   | Oct-Dec 2018    | Oct-Dec 2017 | Difference | % change |       |
|---|-----------------|--------------|------------|----------|-------|
| <b>Episodes</b>                             | All episodes    | 3,358        | 3,408      | -50      | -1.5% |
|   | Acute           | 3,271        | 3,344      | -73      | -2.2% |
|   | Acute Overnight | 1,297        | 1,293      | 4        | 0.3%  |
|   | Acute Same Day  | 1,974        | 2,051      | -77      | -3.8% |
|   | Non-acute       | 87           | 64         | 23       | 35.9% |
|   | Mental health   | 0            | 0          |          |       |
| <b>Average length of stay (days)</b>        | Acute           | 2.2          | 2.1        | 0.1      |       |
|   | Acute Overnight | 3.9          | 3.8        | 0.1      |       |
|   | Non-acute       | 5.5          | 6.7        | -1.2     |       |
|   | Mental health   | n/a          | n/a        |          |       |
| <b>Hospital bed days</b>                    | All bed days    | 7,546        | 7,378      | 168      | 2.3%  |
|   | Acute           | 7,067        | 6,947      | 120      | 1.7%  |
|   | Non-acute       | 479          | 431        | 48       | 11.1% |
|   | Mental health   | 0            | 0          | 0        |       |
| <b>Babies born in Grafton Base Hospital</b> | 92              | 90           | 2          | 2.2%     |       |

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