

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		2,421	2,369	52	2.2%
All ED presentations		9,727	9,602	125	1.3%
Emergency presentations		9,280	9,259	21	0.2%
Triage category	T1: Resuscitation	76	65	11	16.9%
	T2: Emergency	1,100	1,030	70	6.8%
	T3: Urgent	3,130	2,997	133	4.4%
	T4: Semi-urgent	3,783	3,617	166	4.6%
	T5: Non-urgent	1,191	1,550	-359	-23.2%
Admissions to hospital from EDs		3,479	3,279	200	6.1%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		7,897	**		
	All acute episodes	7,375	**		
	Overnight	3,988	**		
	Same-day	3,387	**		
	Non-acute	320	**		
	Mental health	202	**		
Average length of stay (days)	Acute	2.6	**		
	Acute overnight episodes	4.0	**		
	Non-acute	5.9	**		
	Mental health	19.7	**		
Hospital bed days	All bed days	25,120	**		
	Acute	19,255	**		
	Non-acute	1,881	**		
	Mental health	3,984	**		
Babies born in Coffs Harbour Health Campus		237	276	-39	-14.1%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		932	903	29	3.2%
Urgency category	Urgent	174	131	43	32.8%
	Semi-urgent	265	267	-2	-0.7%
	Non-urgent	462	476	-14	-2.9%
Patients on waiting list ready for elective surgery at the end of quarter		1,631	1,681	-50	-3.0%
Urgency category	Urgent	39	35	4	11.4%
	Semi-urgent	167	170	-3	-1.8%
	Non-urgent	1,425	1,476	-51	-3.5%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	6m	0m
		90th percentile time to treatment	11m	10m	1m
		% started treatment on time	88.6%	92.6%	-4.0 percentage points
	T3: Urgent	Median time to treatment	16m	15m	1m
		90th percentile time to treatment	55m	45m	10m
		% started treatment on time	75.6%	83.1%	-7.5 percentage points
	T4: Semi-urgent	Median time to treatment	23m	23m	0m
		90th percentile time to treatment	1h 47m	1h 41m	6m
		% started treatment on time	76.6%	79.9%	-3.3 percentage points
	T5: Non-urgent	Median time to treatment	24m	24m	0m
		90th percentile time to treatment	2h 09m	1h 47m	22m
		% started treatment on time	88.3%	92.5%	-4.2 percentage points
Patients starting treatment on time %			79.2%	84.5%	-5.3 percentage points
Median time to leave the ED			2h 53m	2h 40m	13m
90th percentile time to leave the ED			8h 25m	7h 21m	64m
Patients leaving the ED within four hours of presentation			69.1%	74.0%	-4.9 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1m
	90th percentile transfer of care time (minutes)		30m	25m	5m
	Percent on target		89.8%	93.1%	-3.3 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	16 days	16 days	0 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	48 days	41 days	7 days
		90th percentile	82 days	80 days	2 days
	Non-urgent	Median	291 days	320 days	-29 days
		90th percentile	353 days	365 days	-12 days
Elective surgery procedures performed on time	All procedures		99.1%	94.3%	4.8 percentage points
	Urgent		99.4%	99.2%	0.2 percentage points
	Semi-urgent		99.6%	97.8%	1.8 percentage points
	Non-urgent		98.7%	91%	7.7 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed