

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		5,250	5,038	212	4.2%
All ED presentations		22,074	21,125	949	4.5%
Emergency presentations		22,034	21,060	974	4.6%
Triage category	T1: Resuscitation	320	433	-113	-26.1%
	T2: Emergency	4,485	4,174	311	7.5%
	T3: Urgent	6,193	6,023	170	2.8%
	T4: Semi-urgent	8,269	7,598	671	8.8%
	T5: Non-urgent	2,767	2,832	-65	-2.3%
Admissions to hospital from EDs		8,762	8,552	210	2.5%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		19,778	**		
	All acute episodes	19,289	**		
	Overnight	10,498	**		
	Same-day	8,791	**		
	Non-acute	199	**		
	Mental health	290	**		
Average length of stay (days)	Acute	3.3	**		
	Acute overnight episodes	5.2	**		
	Non-acute	9.1	**		
	Mental health	12.3	**		
Hospital bed days	All bed days	68,497	**		
	Acute	63,110	**		
	Non-acute	1,812	**		
	Mental health	3,575	**		
Babies born in Royal North Shore Hospital		688	712	-24	-3.4%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		1,800	1,674	126	7.5%
Urgency category	Urgent	517	451	66	14.6%
	Semi-urgent	659	572	87	15.2%
	Non-urgent	609	618	-9	-1.5%
Patients on waiting list ready for elective surgery at the end of quarter		2,389	2,464	-75	-3.0%
Urgency category	Urgent	56	66	-10	-15.2%
	Semi-urgent	546	529	17	3.2%
	Non-urgent	1,787	1,869	-82	-4.4%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	16m	16m	0m
		% started treatment on time	79.7%	79%	0.7 percentage points
	T3: Urgent	Median time to treatment	19m	19m	0m
		90th percentile time to treatment	51m	47m	4m
		% started treatment on time	76.4%	78.7%	-2.3 percentage points
	T4: Semi-urgent	Median time to treatment	28m	27m	1m
		90th percentile time to treatment	1h 20m	1h 13m	7m
		% started treatment on time	80.8%	84.8%	-4.0 percentage points
	T5: Non-urgent	Median time to treatment	29m	28m	1m
		90th percentile time to treatment	1h 47m	1h 45m	2m
		% started treatment on time	93.8%	95.6%	-1.8 percentage points
Patients starting treatment on time %			80.9%	83.2%	-2.3 percentage points
Median time to leave the ED			3h 27m	3h 20m	7m
90th percentile time to leave the ED			8h 35m	7h 40m	55m
Patients leaving the ED within four hours of presentation			61.4%	65.4%	-4.0 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	13m	1m
	90th percentile transfer of care time (minutes)		42m	29m	13m
	Percent on target		83.0%	90.1%	-7.1 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	10 days	13 days	-3 days
		90th percentile	24 days	26 days	-2 days
	Semi-urgent	Median	46 days	49 days	-3 days
		90th percentile	91 days	111 days	-20 days
	Non-urgent	Median	290 days	226 days	64 days
		90th percentile	375 days	378 days	-3 days
Elective surgery procedures performed on time	All procedures		91.1%	86.2%	4.9 percentage points
	Urgent		100%	99.3%	0.7 percentage points
	Semi-urgent		88.8%	79.4%	9.4 percentage points
	Non-urgent		86%	82.8%	3.2 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed