

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,648	2,333	315	13.5%	
All ED presentations	12,841	12,136	705	5.8%	
All emergency presentations	12,774	12,056	718	6.0%	
Emergency presentation by triage category	T1: Resuscitation	31	25	6	24.0%
	T2: Emergency	2,109	2,109	0	0.0%
	T3: Urgent	3,707	3,181	526	16.5%
	T4: Semi-urgent	5,647	5,458	189	3.5%
	T5: Non-urgent	1,280	1,283	-3	-0.2%
Admissions to hospital from EDs	2,294	2,363	-69	-2.9%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	33m	33m	0m	24m
	% started treatment on time	75.7%	76.8%	-1.1 percentage points	69.9%
	Median time to treatment	24m	25m	-1m	21m
	T3: Urgent 90th percentile time to treatment	1h 53m	1h 39m	14m	1h 14m
	% started treatment on time	64.8%	67.1%	-2.3 percentage points	68.1%
	Median time to treatment	44m	45m	-1m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 33m	2h 26m	7m	1h 47m
	% started treatment on time	62.1%	64.9%	-2.8 percentage points	76.4%
	Median time to treatment	57m	57m	0m	25m
	T5: Non-urgent 90th percentile time to treatment	2h 45m	2h 47m	-2m	1h 50m
	% started treatment on time	79.1%	80.2%	-1.1 percentage points	91.9%
Patients starting treatment on time %	66.9%	69.2%	-2.3 percentage points	73.9%	
Median time to leave the ED	3h 16m	3h 17m	-1m	3h 04m	
90th percentile time to leave the ED	8h 04m	7h 51m	13m	7h 47m	
Patients leaving the ED within four hours of presentation	71.5%	67.8%	3.7 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	8m	9m	-1m	12m
	90th percentile transfer of care time (minutes)	19m	18m	1m	28m
	Percent on target	97.4%	98.9%	-1.5 percentage points	91.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Oct-Dec 2018 and provided only for comparison purposes

Elective surgery activity

		Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed		601	572	29	5.1%
Urgency category	Urgent	92	120	-28	-23.3%
	Semi-urgent	256	196	60	30.6%
	Non-urgent	232	240	-8	-3.3%
Patients on waiting list ready for elective surgery at the end of quarter		909	831	78	9.4%
Urgency category	Urgent	12	8	4	50.0%
	Semi-urgent	122	134	-12	-9.0%
	Non-urgent	775	689	86	12.5%

Elective surgery performance

			Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results
Waiting time (days)	Urgent	Median	9 days	10 days	-1 days	13 days
		90th percentile	(*)	26 days		27 days
	Semi-urgent	Median	48 days	43 days	5 days	47 days
		90th percentile	81 days	80 days	1 days	83 days
	Non-urgent	Median	259 days	239 days	20 days	254 days
		90th percentile	358 days	343 days	15 days	355 days
Elective surgery procedures performed on time	All procedures		96.9%	99.8%	-2.9 percentage points	97.7%
	Urgent		100%	100%	0.0 percentage points	99.7%
	Semi-urgent		97.3%	99.5%	-2.2 percentage points	98.2%
	Non-urgent		95.3%	100%	-4.7 percentage points	96.5%

Admitted patient activity

		Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Episodes	All episodes	4,255	4,202	53	1.3%
	Acute	4,085	3,982	103	2.6%
	Acute Overnight	3,317	3,206	111	3.5%
	Acute Same Day	768	776	-8	-1.0%
	Non-acute	0	0		
	Mental health	170	220	-50	-22.7%
Average length of stay (days)	Acute	3.3	3.2	0.1	
	Acute Overnight	3.8	3.7	0.1	
	Non-acute	n/a	n/a		
	Mental health	11.7	7.5	4.2	
Hospital bed days	All bed days	15,321	14,189	1,132	8.0%
	Acute	13,329	12,547	782	6.2%
	Non-acute	0	0	0	
	Mental health	1,992	1,642	350	21.3%
Babies born in Maitland Hospital		344	310	34	11.0%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Oct-Dec 2018 and provided only for comparison purposes