

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,036	1,783	253	14.2%	
All ED presentations	8,337	8,088	249	3.1%	
All emergency presentations	8,080	7,838	242	3.1%	
Emergency presentation by triage category	T1: Resuscitation	25	22	3	13.6%
	T2: Emergency	897	796	101	12.7%
	T3: Urgent	2,949	2,850	99	3.5%
	T4: Semi-urgent	3,970	3,900	70	1.8%
	T5: Non-urgent	239	270	-31	-11.5%
Admissions to hospital from EDs	919	731	188	25.7%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	15m	15m	0m	20m
	% started treatment on time	79.8%	79.5%	0.3 percentage points	70.0%
	Median time to treatment	24m	23m	1m	18m
	T3: Urgent 90th percentile time to treatment	1h 48m	1h 39m	9m	59m
	% started treatment on time	61.8%	62%	-0.2 percentage points	75.4%
	Median time to treatment	24m	26m	-2m	23m
	T4: Semi-urgent 90th percentile time to treatment	2h 15m	2h 19m	-4m	1h 36m
	% started treatment on time	73.5%	71.6%	1.9 percentage points	79.7%
	Median time to treatment	18m	29m	-11m	24m
	T5: Non-urgent 90th percentile time to treatment	2h 03m	2h 02m	1m	1h 45m
	% started treatment on time	88.8%	88.9%	-0.1 percentage points	92.8%
Patients starting treatment on time %	70.2%	69.3%	0.9 percentage points	78.2%	
Median time to leave the ED	3h 19m	3h 14m	5m	2h 26m	
90th percentile time to leave the ED	8h 23m	7h 52m	31m	6h 03m	
Patients leaving the ED within four hours of presentation	65.4%	68.1%	-2.7 percentage points	78.3%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	11m
	90th percentile transfer of care time (minutes)	26m	25m	1m	22m
	Percent on target	92.1%	93.4%	-1.3 percentage points	94.8%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	761	668	93	13.9%
Urgency category				
Urgent	31	49	-18	-36.7%
Semi-urgent	229	216	13	6.0%
Non-urgent	497	402	95	23.6%
Patients on waiting list ready for elective surgery at the end of quarter	1,855	1,879	-24	-1.3%
Urgency category				
Urgent	<5	<5		
Semi-urgent	153	125	28	22.4%
Non-urgent	1,702	1,754	-52	-3.0%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	11 days	16 days	-5 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	64 days	64 days	0 days	49 days
		90th percentile	87 days	80 days	7 days	83 days
	Non-urgent	Median	311 days	308 days	3 days	260 days
		90th percentile	358 days	343 days	15 days	356 days
Elective surgery procedures performed on time	All procedures	99.9%	100%	-0.1 percentage points	98.7%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	99.6%	100%	-0.4 percentage points	99.4%	
	Non-urgent	100%	100%	0.0 percentage points	97.7%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	3,325	3,128	197	6.3%
	Acute	2,959	2,707	252	9.3%
	Acute Overnight	1,088	946	142	15.0%
	Acute Same Day	1,871	1,761	110	6.2%
	Non-acute	122	113	9	8.0%
	Mental health	244	308	-64	-20.8%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	5.4	5.5	-0.1	
	Non-acute	11.4	10.6	0.8	
	Mental health	20.8	16.1	4.7	
Hospital bed days	All bed days	14,177	13,156	1,021	7.8%
	Acute	7,723	6,988	735	10.5%
	Non-acute	1,385	1,198	187	15.6%
	Mental health	5,069	4,970	99	2.0%
Babies born in Shellharbour Hospital	<5	<5			

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(n/a) not applicable

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