

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,410	2,169	241	11.1%	
All ED presentations	10,018	8,909	1,109	12.4%	
All emergency presentations	9,835	8,576	1,259	14.7%	
Emergency presentation by triage category	T1: Resuscitation	49	46	3	6.5%
	T2: Emergency	1,065	883	182	20.6%
	T3: Urgent	3,251	2,829	422	14.9%
	T4: Semi-urgent	4,406	3,779	627	16.6%
	T5: Non-urgent	1,064	1,039	25	2.4%
Admissions to hospital from EDs	3,672	3,804	-132	-3.5%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	15m	14m	1m	24m
	% started treatment on time	81.5%	81.3%	0.2 percentage points	69.9%
	Median time to treatment	24m	20m	4m	21m
	T3: Urgent 90th percentile time to treatment	1h 21m	1h 08m	13m	1h 14m
	% started treatment on time	63%	72.5%	-9.5 percentage points	68.1%
	Median time to treatment	31m	32m	-1m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 39m	2h 00m	-21m	1h 47m
	% started treatment on time	75.3%	70.7%	4.6 percentage points	76.4%
	Median time to treatment	29m	35m	-6m	25m
	T5: Non-urgent 90th percentile time to treatment	1h 46m	2h 06m	-20m	1h 50m
	% started treatment on time	92.3%	88.7%	3.6 percentage points	91.9%
Patients starting treatment on time %	73.6%	74.4%	-0.8 percentage points	73.9%	
Median time to leave the ED	2h 48m	2h 46m	2m	3h 04m	
90th percentile time to leave the ED	9h 26m	8h 29m	57m	7h 47m	
Patients leaving the ED within four hours of presentation	65.8%	67.0%	-1.2 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	12m
	90th percentile transfer of care time (minutes)	45m	36m	9m	28m
	Percent on target	81.6%	86.0%	-4.4 percentage points	91.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	1,337	1,246	91	7.3%
Urgency category				
Urgent	368	374	-6	-1.6%
Semi-urgent	365	347	18	5.2%
Non-urgent	467	451	16	3.5%
Patients on waiting list ready for elective surgery at the end of quarter	1,926	1,829	97	5.3%
Urgency category				
Urgent	20	23	-3	-13.0%
Semi-urgent	255	233	22	9.4%
Non-urgent	1,651	1,573	78	5.0%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	8 days	0 days	13 days
		90th percentile	26 days	26 days	0 days	27 days
	Semi-urgent	Median	57 days	47 days	10 days	47 days
		90th percentile	85 days	81 days	4 days	83 days
	Non-urgent	Median	316 days	326 days	-10 days	254 days
		90th percentile	387 days	364 days	23 days	355 days
Elective surgery procedures performed on time	All procedures	94.1%	96.5%	-2.4 percentage points	97.7%	
	Urgent	99.7%	100%	-0.3 percentage points	99.7%	
	Semi-urgent	98.4%	98.6%	-0.2 percentage points	98.2%	
	Non-urgent	86.3%	92%	-5.7 percentage points	96.5%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	8,110	8,233	-123	-1.5%
	Acute	7,788	7,931	-143	-1.8%
	Acute Overnight	4,244	4,336	-92	-2.1%
	Acute Same Day	3,544	3,595	-51	-1.4%
	Non-acute	121	103	18	17.5%
	Mental health	201	199	2	1.0%
Average length of stay (days)	Acute	2.7	2.7	0.0	
	Acute Overnight	4.1	4.1	0.0	
	Non-acute	8.0	6.9	1.1	
	Mental health	15.6	12.6	3.0	
Hospital bed days	All bed days	24,906	24,549	357	1.5%
	Acute	20,805	21,319	-514	-2.4%
	Non-acute	970	714	256	35.9%
	Mental health	3,131	2,516	615	24.4%
Babies born in Lismore Base Hospital	276	294	-18	-6.1%	

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(n/a) not applicable

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