

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	5,455	5,219	236	4.5%	
All ED presentations	22,832	22,732	100	0.4%	
All emergency presentations	22,774	22,659	115	0.5%	
Emergency presentation by triage category	T1: Resuscitation	318	376	-58	-15.4%
	T2: Emergency	4,862	4,349	513	11.8%
	T3: Urgent	6,184	6,253	-69	-1.1%
	T4: Semi-urgent	8,518	8,591	-73	-0.8%
	T5: Non-urgent	2,892	3,090	-198	-6.4%
Admissions to hospital from EDs	9,386	8,726	660	7.6%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	9m
	T2: Emergency 90th percentile time to treatment	18m	15m	3m	30m
	% started treatment on time	74.2%	80.9%	-6.7 percentage points	59.2%
	Median time to treatment	20m	18m	2m	23m
	T3: Urgent 90th percentile time to treatment	54m	44m	10m	1h 24m
	% started treatment on time	73.4%	79.6%	-6.2 percentage points	63.3%
	Median time to treatment	30m	26m	4m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 24m	1h 10m	14m	1h 51m
	% started treatment on time	79%	85.7%	-6.7 percentage points	73.9%
	Median time to treatment	30m	28m	2m	31m
	T5: Non-urgent 90th percentile time to treatment	1h 50m	1h 42m	8m	1h 56m
	% started treatment on time	93.2%	95.9%	-2.7 percentage points	91.0%
Patients starting treatment on time %	78.1%	84.3%	-6.2 percentage points	67.7%	
Median time to leave the ED	3h 30m	3h 14m	16m	3h 33m	
90th percentile time to leave the ED	8h 18m	7h 20m	58m	9h 02m	
Patients leaving the ED within four hours of presentation	61.1%	66.0%	-4.9 percentage points	61.5%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	13m
	90th percentile transfer of care time (minutes)	32m	28m	4m	34m
	Percent on target	88.7%	90.9%	-2.2 percentage points	87.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	1,683	1,708	-25	-1.5%
Urgency category				
Urgent	502	486	16	3.3%
Semi-urgent	665	689	-24	-3.5%
Non-urgent	491	513	-22	-4.3%
Patients on waiting list ready for elective surgery at the end of quarter	2,535	2,448	87	3.6%
Urgency category				
Urgent	58	55	3	5.5%
Semi-urgent	485	473	12	2.5%
Non-urgent	1,992	1,920	72	3.8%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	10 days	-1 days	9 days
		90th percentile	23 days	23 days	0 days	25 days
	Semi-urgent	Median	39 days	44 days	-5 days	41 days
		90th percentile	85 days	97 days	-12 days	84 days
	Non-urgent	Median	239 days	225 days	14 days	175 days
		90th percentile	361 days	382 days	-21 days	360 days
Elective surgery procedures performed on time	All procedures	95.8%	88.7%	7.1 percentage points	96.1%	
	Urgent	99.8%	100%	-0.2 percentage points	99.9%	
	Semi-urgent	94.1%	85.3%	8.8 percentage points	95.8%	
	Non-urgent	93.9%	82.5%	11.4 percentage points	93.1%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	21,084	20,111	973	4.8%
	Acute	20,353	19,543	810	4.1%
	Acute Overnight	10,914	10,609	305	2.9%
	Acute Same Day	9,439	8,934	505	5.7%
	Non-acute	404	236	168	71.2%
	Mental health	327	332	-5	-1.5%
Average length of stay (days)	Acute	3.1	3.1	0.0	
	Acute Overnight	4.9	4.9	0.0	
	Non-acute	8.8	10.3	-1.5	
	Mental health	9.8	9.9	-0.1	
Hospital bed days	All bed days	69,798	66,941	2,857	4.3%
	Acute	63,040	61,240	1,800	2.9%
	Non-acute	3,557	2,422	1,135	46.9%
	Mental health	3,201	3,279	-78	-2.4%
Babies born in Royal North Shore Hospital	673	693	-20	-2.9%	

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(n/a) not applicable

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