

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	3,830	3,581	249	7.0%	
All ED presentations	14,295	12,982	1,313	10.1%	
All emergency presentations	14,210	12,880	1,330	10.3%	
Emergency presentation by triage category	T1: Resuscitation	69	49	20	40.8%
	T2: Emergency	1,886	1,963	-77	-3.9%
	T3: Urgent	5,826	5,566	260	4.7%
	T4: Semi-urgent	5,647	4,578	1,069	23.4%
	T5: Non-urgent	782	724	58	8.0%
Admissions to hospital from EDs	4,443	3,114	1,329	42.7%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	13m	13m	0m	8m
	T2: Emergency 90th percentile time to treatment	32m	32m	0m	24m
	% started treatment on time	39.1%	36.8%	2.3 percentage points	69.9%
	Median time to treatment	28m	29m	-1m	21m
	T3: Urgent 90th percentile time to treatment	1h 03m	1h 10m	-7m	1h 14m
	% started treatment on time	57.6%	52.9%	4.7 percentage points	68.1%
	Median time to treatment	30m	33m	-3m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 22m	1h 30m	-8m	1h 47m
	% started treatment on time	81.7%	77.6%	4.1 percentage points	76.4%
	Median time to treatment	28m	28m	0m	25m
	T5: Non-urgent 90th percentile time to treatment	1h 28m	1h 52m	-24m	1h 50m
	% started treatment on time	94.7%	91.4%	3.3 percentage points	91.9%
Patients starting treatment on time %	66.3%	61.1%	5.2 percentage points	73.9%	
Median time to leave the ED	3h 19m	3h 39m	-20m	3h 04m	
90th percentile time to leave the ED	8h 16m	8h 38m	-22m	7h 47m	
Patients leaving the ED within four hours of presentation	66.8%	60.9%	5.9 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	12m
	90th percentile transfer of care time (minutes)	23m	30m	-7m	28m
	Percent on target	95.5%	89.7%	5.8 percentage points	91.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	643	707	-64	-9.1%
Urgency category				
Urgent	82	95	-13	-13.7%
Semi-urgent	181	198	-17	-8.6%
Non-urgent	345	384	-39	-10.2%
Patients on waiting list ready for elective surgery at the end of quarter	1,261	1,220	41	3.4%
Urgency category				
Urgent	9	0	9	
Semi-urgent	106	108	-2	-1.9%
Non-urgent	1,146	1,112	34	3.1%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	18 days	15 days	3 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	48 days	57 days	-9 days	47 days
		90th percentile	73 days	84 days	-11 days	83 days
	Non-urgent	Median	225 days	294 days	-69 days	254 days
		90th percentile	336 days	356 days	-20 days	355 days
Elective surgery procedures performed on time	All procedures	99.7%	96.9%	2.8 percentage points	97.7%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	100%	97%	3.0 percentage points	98.2%	
	Non-urgent	99.4%	96.1%	3.3 percentage points	96.5%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	8,969	7,275	1,694	23.3%
	Acute	8,394	6,730	1,664	24.7%
	Acute Overnight	4,668	4,059	609	15.0%
	Acute Same Day	3,726	2,671	1,055	39.5%
	Non-acute	392	344	48	14.0%
	Mental health	183	201	-18	-9.0%
Average length of stay (days)	Acute	2.6	3.1	-0.5	
	Acute Overnight	4.0	4.6	-0.6	
	Non-acute	11.2	11.5	-0.3	
	Mental health	18.1	17.7	0.4	
Hospital bed days	All bed days	29,919	28,704	1,215	4.2%
	Acute	22,236	21,187	1,049	5.0%
	Non-acute	4,371	3,954	417	10.5%
	Mental health	3,312	3,563	-251	-7.0%
Babies born in Sutherland Hospital	308	307	1	0.3%	

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(n/a) not applicable

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