

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		2,106	2,126	-20	-0.9%
All ED presentations		8,950	8,618	332	3.9%
Emergency presentations		8,679	8,343	336	4.0%
Triage category	T1: Resuscitation	35	37	-2	-5.4%
	T2: Emergency	802	827	-25	-3.0%
	T3: Urgent	2,971	2,959	12	0.4%
	T4: Semi-urgent	3,909	3,563	346	9.7%
	T5: Non-urgent	962	957	5	0.5%
Admissions to hospital from EDs		3,600	3,568	32	0.9%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		7,764	**		
	All acute episodes	7,441	**		
	Overnight	4,060	**		
	Same-day	3,381	**		
	Non-acute	125	**		
Mental health		198	**		
Average length of stay (days)	Acute	2.7	**		
	Acute overnight episodes	4.1	**		
	Non-acute	7.4	**		
	Mental health	17.9	**		
Hospital bed days	All bed days	24,443	**		
	Acute	19,965	**		
	Non-acute	925	**		
	Mental health	3,553	**		
Babies born in Lismore Base Hospital		254	320	-66	-20.6%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		1,306	1,140	166	14.6%
Urgency category	Urgent	409	343	66	19.2%
	Semi-urgent	415	327	88	26.9%
	Non-urgent	412	396	16	4.0%
Patients on waiting list ready for elective surgery at the end of quarter		2,036	1,783	253	14.2%
Urgency category	Urgent	51	43	8	18.6%
	Semi-urgent	305	219	86	39.3%
	Non-urgent	1,680	1,521	159	10.5%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	7m	-1m
		90th percentile time to treatment	14m	15m	-1m
		% started treatment on time	81.1%	81.4%	-0.3 percentage points
	T3: Urgent	Median time to treatment	17m	21m	-4m
		90th percentile time to treatment	47m	1h 02m	-15m
		% started treatment on time	77.7%	70.4%	7.3 percentage points
	T4: Semi-urgent	Median time to treatment	24m	33m	-9m
		90th percentile time to treatment	1h 27m	1h 50m	-23m
		% started treatment on time	80%	70.6%	9.4 percentage points
	T5: Non-urgent	Median time to treatment	19m	40m	-21m
		90th percentile time to treatment	1h 19m	1h 59m	-40m
		% started treatment on time	96.7%	90.3%	6.4 percentage points
Patients starting treatment on time %			81.1%	73.7%	7.4 percentage points
Median time to leave the ED			2h 41m	2h 45m	-4m
90th percentile time to leave the ED			7h 28m	9h 13m	-105m
Patients leaving the ED within four hours of presentation			70.0%	66.7%	3.3 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	14m	-3m
	90th percentile transfer of care time (minutes)		28m	36m	-8m
	Percent on target		91.2%	85.3%	5.9 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	9 days	7 days	2 days
		90th percentile	26 days	23 days	3 days
	Semi-urgent	Median	61 days	51 days	10 days
		90th percentile	89 days	83 days	6 days
	Non-urgent	Median	355 days	328 days	27 days
		90th percentile	396 days	359 days	37 days
Elective surgery procedures performed on time	All procedures		88.5%	97.6%	-9.1 percentage points
	Urgent		99.8%	99.7%	0.1 percentage points
	Semi-urgent		90.8%	97.9%	-7.1 percentage points
	Non-urgent		75%	95.5%	-20.5 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed