

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		1,677	1,597	80	5.0%
All ED presentations		6,553	6,543	10	0.2%
Emergency presentations		6,504	6,469	35	0.5%
Triage category	T1: Resuscitation	33	34	-1	-2.9%
	T2: Emergency	950	887	63	7.1%
	T3: Urgent	2,465	2,390	75	3.1%
	T4: Semi-urgent	2,625	2,767	-142	-5.1%
	T5: Non-urgent	431	391	40	10.2%
Admissions to hospital from EDs		1,944	1,857	87	4.7%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		3,021	**		
All acute episodes	All acute episodes	2,727	**		
	Overnight	1,727	**		
	Same-day	1,000	**		
Non-acute		294	**		
Mental health		0	**		
Average length of stay (days)	Acute	2.9	**		
	Acute overnight episodes	4.0	**		
	Non-acute	18.8	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	13,451	**		
	Acute	7,938	**		
	Non-acute	5,513	**		
	Mental health	0	**		
Babies born in Ryde Hospital		16	24	-8	-33.3%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		350	343	7	2.0%
Urgency category	Urgent	43	26	17	65.4%
	Semi-urgent	138	180	-42	-23.3%
	Non-urgent	166	136	30	22.1%
Patients on waiting list ready for elective surgery at the end of quarter		386	307	79	25.7%
Urgency category	Urgent	7	5	2	40.0%
	Semi-urgent	82	88	-6	-6.8%
	Non-urgent	297	214	83	38.8%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(\*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	14m	11m	3m
		% started treatment on time	82.1%	89.2%	-7.1 percentage points
	T3: Urgent	Median time to treatment	13m	12m	1m
		90th percentile time to treatment	38m	30m	8m
		% started treatment on time	85.8%	90.1%	-4.3 percentage points
	T4: Semi-urgent	Median time to treatment	15m	12m	3m
		90th percentile time to treatment	1h 13m	49m	24m
		% started treatment on time	86.3%	94.3%	-8.0 percentage points
	T5: Non-urgent	Median time to treatment	17m	14m	3m
		90th percentile time to treatment	1h 30m	1h 06m	24m
		% started treatment on time	95.3%	97.6%	-2.3 percentage points
<b>Patients starting treatment on time %</b>			86.0%	92.2%	-6.2 percentage points
<b>Median time to leave the ED</b>			2h 39m	2h 14m	25m
<b>90th percentile time to leave the ED</b>			5h 37m	5h 02m	35m
<b>Patients leaving the ED within four hours of presentation</b>			80.0%	85.4%	-5.4 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0m
	90th percentile transfer of care time (minutes)		19m	20m	-1m
	Percent on target		97.5%	96.9%	0.6 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	13 days	11 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	51 days	50 days	1 days
		90th percentile	79 days	84 days	-5 days
	Non-urgent	Median	164 days	145 days	19 days
		90th percentile	349 days	347 days	2 days
Elective surgery procedures performed on time	All procedures		98%	99.7%	-1.7 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.3%	100%	-0.7 percentage points
	Non-urgent		96.4%	99.3%	-2.9 percentage points

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(n/a) No elective surgeries performed