

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		352	387	-35	-9.0%
All ED presentations		2,451	2,278	173	7.6%
Emergency presentations		2,214	2,096	118	5.6%
Triage category	T1: Resuscitation	7	15	-8	-53.3%
	T2: Emergency	313	224	89	39.7%
	T3: Urgent	586	548	38	6.9%
	T4: Semi-urgent	944	891	53	5.9%
	T5: Non-urgent	364	418	-54	-12.9%
Admissions to hospital from EDs		360	329	31	9.4%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		1,001	**		
	All acute episodes	963	**		
	Overnight	463	**		
	Same-day	500	**		
	Non-acute	38	**		
	Mental health	0	**		
Average length of stay (days)	Acute	1.9	**		
	Acute overnight episodes	2.9	**		
	Non-acute	7.2	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	2,114	**		
	Acute	1,840	**		
	Non-acute	274	**		
	Mental health	0	**		
Babies born in Cooma Hospital and Health Service		35	33	2	6.1%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		53	71	-18	-25.4%
Urgency category	Urgent	7	14	-7	-50.0%
	Semi-urgent	17	17	0	0.0%
	Non-urgent	25	30	-5	-16.7%
Patients on waiting list ready for elective surgery at the end of quarter		83	103	-20	-19.4%
Urgency category	Urgent	<5	<5		
	Semi-urgent	12	21	-9	-42.9%
	Non-urgent	71	82	-11	-13.4%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	20m	21m	-1m
		% started treatment on time	70.5%	75.9%	-5.4 percentage points
	T3: Urgent	Median time to treatment	19m	17m	2m
		90th percentile time to treatment	59m	54m	5m
		% started treatment on time	72.2%	75.4%	-3.2 percentage points
	T4: Semi-urgent	Median time to treatment	25m	25m	0m
		90th percentile time to treatment	1h 34m	1h 32m	2m
		% started treatment on time	79%	80.5%	-1.5 percentage points
	T5: Non-urgent	Median time to treatment	24m	22m	2m
		90th percentile time to treatment	1h 53m	1h 18m	35m
		% started treatment on time	92.1%	96.5%	-4.4 percentage points
Patients starting treatment on time %			78.0%	81.6%	-3.6 percentage points
Median time to leave the ED			1h 45m	1h 38m	7m
90th percentile time to leave the ED			4h 30m	4h 31m	-1m
Patients leaving the ED within four hours of presentation			87.2%	87.5%	-0.3 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	7m**	0m
	90th percentile transfer of care time (minutes)		19m	17m**	2m
	Percent on target		96.7%	97.4%**	-0.7 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	(*)	25 days	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	56 days	54 days	2 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	278 days	165 days	113 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		98%	100%	-2.0 percentage points
	Urgent		(*)	100%	
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		96%	100%	-4.0 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed