

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	914	851	63	7.4%	
All ED presentations	4,154	3,790	364	9.6%	
All emergency presentations	4,055	3,687	368	10.0%	
Emergency presentation by triage category	T1: Resuscitation	12	11	1	9.1%
	T2: Emergency	198	255	-57	-22.4%
	T3: Urgent	921	953	-32	-3.4%
	T4: Semi-urgent	2,454	2,166	288	13.3%
	T5: Non-urgent	470	302	168	55.6%
Admissions to hospital from EDs	852	885	-33	-3.7%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	8m	2m	8m
	T2: Emergency 90th percentile time to treatment	31m	29m	2m	20m
	% started treatment on time	52.8%	62.5%	-9.7 percentage points	70.0%
	Median time to treatment	24m	23m	1m	18m
	T3: Urgent 90th percentile time to treatment	1h 09m	1h 09m	0m	59m
	% started treatment on time	62.6%	63.2%	-0.6 percentage points	75.4%
	Median time to treatment	31m	27m	4m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 52m	1h 41m	11m	1h 36m
	% started treatment on time	73.4%	77%	-3.6 percentage points	79.7%
	Median time to treatment	27m	22m	5m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 46m	1h 31m	15m	1h 45m
	% started treatment on time	92.8%	92.8%	0.0 percentage points	92.8%
Patients starting treatment on time %	71.9%	73.4%	-1.5 percentage points	78.2%	
Median time to leave the ED	2h 05m	2h 04m	1m	2h 26m	
90th percentile time to leave the ED	5h 08m	4h 59m	9m	6h 03m	
Patients leaving the ED within four hours of presentation	80.3%	81.4%	-1.1 percentage points	78.3%	
Transfer of care	Median transfer of care time (minutes)	4m**	2m**	2m	11m**
	90th percentile transfer of care time (minutes)	27m**	25m**	2m	22m**
	Percent on target	90.7%**	90.4%**	0.3 percentage points	94.8%**

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Oct-Dec 2018 and provided only for comparison purposes

Elective surgery activity

		Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed		353	309	44	14.2%
Urgency category	Urgent	65	41	24	58.5%
	Semi-urgent	150	152	-2	-1.3%
	Non-urgent	128	111	17	15.3%
Patients on waiting list ready for elective surgery at the end of quarter		691	439	252	57.4%
Urgency category	Urgent	5	<5		
	Semi-urgent	116	82	34	41.5%
	Non-urgent	570	357	213	59.7%

Elective surgery performance

			Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results
Waiting time (days)	Urgent	Median	20 days	14 days	6 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	55 days	57 days	-2 days	49 days
		90th percentile	81 days	85 days	-4 days	83 days
	Non-urgent	Median	281 days	256 days	25 days	260 days
		90th percentile	330 days	330 days	0 days	356 days
Elective surgery procedures performed on time	All procedures		100%	99.7%	0.3 percentage points	98.7%
	Urgent		100%	100%	0.0 percentage points	100.0%
	Semi-urgent		100%	99.3%	0.7 percentage points	99.4%
	Non-urgent		100%	100%	0.0 percentage points	97.7%

Admitted patient activity

		Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Episodes	All episodes	2,415	2,430	-15	-0.6%
	Acute	2,309	2,319	-10	-0.4%
	Acute Overnight	1,242	1,251	-9	-0.7%
	Acute Same Day	1,067	1,068	-1	-0.1%
	Non-acute	30	35	-5	-14.3%
	Mental health	76	76	0	0.0%
Average length of stay (days)	Acute	2.4	2.3	0.1	
	Acute Overnight	3.6	3.4	0.2	
	Non-acute	11.3	14.1	-2.8	
	Mental health	7.0	6.7	0.3	
Hospital bed days	All bed days	6,470	6,344	126	2.0%
	Acute	5,600	5,342	258	4.8%
	Non-acute	338	492	-154	-31.3%
	Mental health	532	510	22	4.3%
Babies born in Armidale Hospital		72	77	-5	-6.5%

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(n/a) not applicable

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