

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,351	2,167	184	8.5%	
All ED presentations	8,671	8,145	526	6.5%	
All emergency presentations	8,512	7,992	520	6.5%	
Emergency presentation by triage category	T1: Resuscitation	43	40	3	7.5%
	T2: Emergency	1,379	1,284	95	7.4%
	T3: Urgent	2,642	2,165	477	22.0%
	T4: Semi-urgent	2,945	2,878	67	2.3%
	T5: Non-urgent	1,503	1,625	-122	-7.5%
Admissions to hospital from EDs	1,892	1,842	50	2.7%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	8m
	T2: Emergency 90th percentile time to treatment	30m	22m	8m	24m
	% started treatment on time	67.8%	80.9%	-13.1 percentage points	69.9%
	Median time to treatment	20m	19m	1m	21m
	T3: Urgent 90th percentile time to treatment	1h 49m	1h 37m	12m	1h 14m
	% started treatment on time	62.1%	66.7%	-4.6 percentage points	68.1%
	Median time to treatment	34m	36m	-2m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 28m	2h 34m	-6m	1h 47m
	% started treatment on time	64.8%	65.2%	-0.4 percentage points	76.4%
	Median time to treatment	31m	32m	-1m	25m
	T5: Non-urgent 90th percentile time to treatment	2h 07m	2h 17m	-10m	1h 50m
	% started treatment on time	88.9%	87.6%	1.3 percentage points	91.9%
Patients starting treatment on time %	68.5%	72.6%	-4.1 percentage points	73.9%	
Median time to leave the ED	2h 59m	2h 50m	9m	3h 04m	
90th percentile time to leave the ED	6h 33m	5h 42m	51m	7h 47m	
Patients leaving the ED within four hours of presentation	71.4%	77.3%	-5.9 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	6m	5m	1m	12m
	90th percentile transfer of care time (minutes)	28m	22m	6m	28m
	Percent on target	90.6%	93.6%	-3.0 percentage points	91.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed		570	599	-29	-4.8%
Urgency category	Urgent	73	132	-59	-44.7%
	Semi-urgent	188	218	-30	-13.8%
	Non-urgent	280	234	46	19.7%
Patients on waiting list ready for elective surgery at the end of quarter		1,211	1,319	-108	-8.2%
Urgency category	Urgent	8	25	-17	-68.0%
	Semi-urgent	134	170	-36	-21.2%
	Non-urgent	1,069	1,124	-55	-4.9%

Elective surgery performance

			Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	17 days	-3 days	13 days
		90th percentile	(*)	28 days		27 days
	Semi-urgent	Median	51 days	58 days	-7 days	47 days
		90th percentile	83 days	86 days	-3 days	83 days
	Non-urgent	Median	271 days	279 days	-8 days	254 days
		90th percentile	351 days	350 days	1 days	355 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	97.7%
	Urgent		100%	100%	0.0 percentage points	99.7%
	Semi-urgent		100%	100%	0.0 percentage points	98.2%
	Non-urgent		100%	100%	0.0 percentage points	96.5%

Admitted patient activity

		Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Episodes	All episodes	5,308	5,437	-129	-2.4%
	Acute	5,148	5,261	-113	-2.1%
	Acute Overnight	2,434	2,391	43	1.8%
	Acute Same Day	2,714	2,870	-156	-5.4%
	Non-acute	76	73	3	4.1%
	Mental health	84	103	-19	-18.4%
Average length of stay (days)	Acute	2.6	2.3	0.3	
	Acute Overnight	4.5	3.9	0.6	
	Non-acute	4.1	4.8	-0.7	
	Mental health	16.7	11.1	5.6	
Hospital bed days	All bed days	15,296	13,795	1,501	10.9%
	Acute	13,583	12,305	1,278	10.4%
	Non-acute	314	350	-36	-10.3%
	Mental health	1,399	1,140	259	22.7%
Babies born in Manning Hospital		125	134	-9	-6.7%

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(n/a) not applicable

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