

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	411	366	45	12.3%	
All ED presentations	2,585	2,615	-30	-1.1%	
All emergency presentations	2,387	2,358	29	1.2%	
Emergency presentation by triage category	T1: Resuscitation	6	5	1	20.0%
	T2: Emergency	331	298	33	11.1%
	T3: Urgent	620	669	-49	-7.3%
	T4: Semi-urgent	949	1,022	-73	-7.1%
	T5: Non-urgent	481	364	117	32.1%
Admissions to hospital from EDs	337	337	0	0.0%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	8m
	T2: Emergency 90th percentile time to treatment	22m	21m	1m	24m
	% started treatment on time	67%	70%	-3.0 percentage points	66.6%
	Median time to treatment	20m	18m	2m	18m
	T3: Urgent 90th percentile time to treatment	1h 09m	59m	10m	56m
	% started treatment on time	69.7%	75.3%	-5.6 percentage points	73.9%
	Median time to treatment	29m	27m	2m	24m
	T4: Semi-urgent 90th percentile time to treatment	1h 50m	1h 40m	10m	1h 32m
	% started treatment on time	76.1%	76.6%	-0.5 percentage points	80.0%
	Median time to treatment	31m	25m	6m	23m
	T5: Non-urgent 90th percentile time to treatment	2h 15m	1h 52m	23m	1h 40m
	% started treatment on time	87.5%	91.3%	-3.8 percentage points	93.1%
Patients starting treatment on time %	75.2%	77.5%	-2.3 percentage points	78.3%	
Median time to leave the ED	1h 45m	1h 39m	6m	1h 42m	
90th percentile time to leave the ED	4h 48m	4h 17m	31m	4h 52m	
Patients leaving the ED within four hours of presentation	83.9%	88.8%	-4.9 percentage points	85.5%	
Transfer of care	Median transfer of care time (minutes)	7m	7m	0m	10m
	90th percentile transfer of care time (minutes)	16m	16m	0m	23m
	Percent on target	98.6%	99.0%	-0.4 percentage points	94.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	63	64	-1	-1.6%
Urgency category				
Urgent	11	5	6	120.0%
Semi-urgent	17	25	-8	-32.0%
Non-urgent	27	33	-6	-18.2%
Patients on waiting list ready for elective surgery at the end of quarter	79	96	-17	-17.7%
Urgency category				
Urgent	<5	0		
Semi-urgent	19	<5		
Non-urgent	60	96	-36	-37.5%

Elective surgery performance


		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	18 days	(*)	13 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	28 days	70 days	-42 days	41 days
		90th percentile	(*)	(*)		77 days
	Non-urgent	Median	221 days	221 days	0 days	136 days
		90th percentile	(*)	(*)		316 days
Elective surgery procedures performed on time	All procedures	100%	98.4%	1.6 percentage points	99.5%	
	Urgent	100%	(*)		100.0%	
	Semi-urgent	100%	96%	4.0 percentage points	99.7%	
	Non-urgent	100%	100%	0.0 percentage points	99.2%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	1,086	1,027	59	5.7%
	Acute	1,057	980	77	7.9%
	Acute Overnight	438	454	-16	-3.5%
	Acute Same Day	619	526	93	17.7%
	Non-acute	29	47	-18	-38.3%
	Mental health	0	0		
Average length of stay (days)	Acute	1.8	1.9	-0.1	
	Acute Overnight	3.0	2.9	0.1	
	Non-acute	9.7	8.0	1.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,198	2,226	-28	-1.3%
	Acute	1,918	1,848	70	3.8%
	Non-acute	280	378	-98	-25.9%
	Mental health	0	0	0	
Babies born in Cooma Hospital and Health Service	30	32	-2	-6.3%	

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(n/a) not applicable

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