

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		1,147	1,035	112	10.8%
All ED presentations		6,280	5,965	315	5.3%
Emergency presentations		6,042	5,655	387	6.8%
Triage category	T1: Resuscitation	16	28	-12	-42.9%
	T2: Emergency	822	688	134	19.5%
	T3: Urgent	1,830	1,879	-49	-2.6%
	T4: Semi-urgent	3,074	2,762	312	11.3%
	T5: Non-urgent	300	298	2	0.7%
Admissions to hospital from EDs		1,364	1,342	22	1.6%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change

BHI does not report admitted patient data for this facility.

Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		415	309	106	34.3%
Urgency category	Urgent	67	76	-9	-11.8%
	Semi-urgent	174	85	89	104.7%
	Non-urgent	148	117	31	26.5%
Patients on waiting list ready for elective surgery at the end of quarter		694	585	109	18.6%
Urgency category	Urgent	12	7	5	71.4%
	Semi-urgent	122	105	17	16.2%
	Non-urgent	560	473	87	18.4%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	12m	12m	0m
		90th percentile time to treatment	29m	30m	-1m
		% started treatment on time	40.5%	43%	-2.5 percentage points
	T3: Urgent	Median time to treatment	15m	17m	-2m
		90th percentile time to treatment	55m	51m	4m
		% started treatment on time	77.8%	79.6%	-1.8 percentage points
	T4: Semi-urgent	Median time to treatment	15m	17m	-2m
		90th percentile time to treatment	1h 29m	1h 17m	12m
		% started treatment on time	83.4%	87.2%	-3.8 percentage points
	T5: Non-urgent	Median time to treatment	15m	14m	1m
		90th percentile time to treatment	1h 17m	40m	37m
		% started treatment on time	95.2%	97.5%	-2.3 percentage points
Patients starting treatment on time %			76.4%	79.7%	-3.3 percentage points
Median time to leave the ED			3h 00m	3h 07m	-7m
90th percentile time to leave the ED			6h 11m	7h 14m	-63m
Patients leaving the ED within four hours of presentation			72.6%	69.7%	2.9 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	13m	-2m
	90th percentile transfer of care time (minutes)		22m	27m	-5m
	Percent on target		95.6%	91.7%	3.9 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	8 days	14 days	-6 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	52 days	55 days	-3 days
		90th percentile	87 days	(*)	
	Non-urgent	Median	276 days	240 days	36 days
		90th percentile	386 days	362 days	24 days
Elective surgery procedures performed on time	All procedures		90.7%	98.9%	-8.2 percentage points
	Urgent		98.5%	100%	-1.5 percentage points
	Semi-urgent		93.1%	100%	-6.9 percentage points
	Non-urgent		84.5%	97.4%	-12.9 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed