

Emergency department activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All arrivals at ED by ambulance		923	862	61	7.1%
All ED presentations		4,665	4,301	364	8.5%
Emergency presentations		4,512	4,104	408	9.9%
Triage category	T1: Resuscitation	15	16	-1	-6.3%
	T2: Emergency	486	460	26	5.7%
	T3: Urgent	1,745	1,696	49	2.9%
	T4: Semi-urgent	1,895	1,697	198	11.7%
	T5: Non-urgent	371	235	136	57.9%
Admissions to hospital from EDs		1,002	982	20	2.0%
Admitted patient activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
All admitted patient episodes		2,886	**		
	All acute episodes	2,556	**		
	Overnight	1,297	**		
	Same-day	1,259	**		
	Non-acute	140	**		
	Mental health	190	**		
Average length of stay (days)	Acute	2.5	**		
	Acute overnight episodes	3.9	**		
	Non-acute	9.2	**		
	Mental health	10.2	**		
Hospital bed days	All bed days	9,511	**		
	Acute	6,270	**		
	Non-acute	1,294	**		
	Mental health	1,947	**		
Babies born in Goulburn Base Hospital and Health Service		60	59	1	1.7%
Elective surgery activity		Apr-Jun 2018	Apr-Jun 2017	Difference	% change
Elective surgery procedures performed		491	414	77	18.6%
Urgency category	Urgent	85	108	-23	-21.3%
	Semi-urgent	147	84	63	75.0%
	Non-urgent	251	219	32	14.6%
Patients on waiting list ready for elective surgery at the end of quarter		741	642	99	15.4%
Urgency category	Urgent	15	12	3	25.0%
	Semi-urgent	86	72	14	19.4%
	Non-urgent	640	558	82	14.7%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	10m	8m	2m
		90th percentile time to treatment	30m	18m	12m
		% started treatment on time	50.6%	70.4%	-19.8 percentage points
	T3: Urgent	Median time to treatment	24m	19m	5m
		90th percentile time to treatment	1h 26m	57m	29m
		% started treatment on time	60.8%	76.5%	-15.7 percentage points
	T4: Semi-urgent	Median time to treatment	34m	27m	7m
		90th percentile time to treatment	2h 15m	1h 53m	22m
		% started treatment on time	68.5%	75.5%	-7.0 percentage points
	T5: Non-urgent	Median time to treatment	28m	21m	7m
		90th percentile time to treatment	2h 04m	1h 21m	43m
		% started treatment on time	89.4%	93.7%	-4.3 percentage points
Patients starting treatment on time %			64.8%	76.1%	-11.3 percentage points
Median time to leave the ED			2h 34m	2h 27m	7m
90th percentile time to leave the ED			5h 45m	5h 11m	34m
Patients leaving the ED within four hours of presentation			76.1%	79.6%	-3.5 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	12m	0m
	90th percentile transfer of care time (minutes)		34m	27m	7m
	Percent on target		87.8%	91.9%	-4.1 percentage points
Elective surgery performance			Apr-Jun 2018	Apr-Jun 2017	Difference
Waiting time (days)	Urgent	Median	14 days	12 days	2 days
		90th percentile	(*)	27 days	
	Semi-urgent	Median	55 days	34 days	21 days
		90th percentile	80 days	(*)	
	Non-urgent	Median	293 days	233 days	60 days
		90th percentile	350 days	375 days	-25 days
Elective surgery procedures performed on time	All procedures		99.4%	93.4%	6.0 percentage points
	Urgent		100%	99.1%	0.9 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		98.8%	88.1%	10.7 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed