

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	6,085	5,889	196	3.3%	
All ED presentations	18,053	16,765	1,288	7.7%	
All emergency presentations	17,699	16,501	1,198	7.3%	
Emergency presentation by triage category	T1: Resuscitation	205	152	53	34.9%
	T2: Emergency	2,509	2,258	251	11.1%
	T3: Urgent	7,275	6,992	283	4.0%
	T4: Semi-urgent	6,813	6,442	371	5.8%
	T5: Non-urgent	897	657	240	36.5%
Admissions to hospital from EDs	6,592	6,349	243	3.8%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	9m
	T2: Emergency 90th percentile time to treatment	26m	23m	3m	30m
	% started treatment on time	60.1%	61.3%	-1.2 percentage points	59.2%
	Median time to treatment	20m	22m	-2m	23m
	T3: Urgent 90th percentile time to treatment	1h 17m	1h 10m	7m	1h 24m
	% started treatment on time	66.6%	67.7%	-1.1 percentage points	63.3%
	Median time to treatment	23m	24m	-1m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 49m	1h 42m	7m	1h 51m
	% started treatment on time	77.4%	77.9%	-0.5 percentage points	73.9%
T5: Non-urgent	Median time to treatment	20m	26m	-6m	31m
	90th percentile time to treatment	1h 49m	1h 42m	7m	1h 56m
	% started treatment on time	91.3%	93.5%	-2.2 percentage points	91.0%
Patients starting treatment on time %	70.9%	71.7%	-0.8 percentage points	67.7%	
Median time to leave the ED	3h 41m	3h 17m	24m	3h 33m	
90th percentile time to leave the ED	12h 40m	9h 17m	203m	9h 02m	
Patients leaving the ED within four hours of presentation	57.1%	66.4%	-9.3 percentage points	61.5%	
Transfer of care	Median transfer of care time (minutes)	13m	11m	2m	13m
	90th percentile transfer of care time (minutes)	40m	25m	15m	34m
	Percent on target	82.3%	93.3%	-11.0 percentage points	87.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	1,551	1,501	50	3.3%
Urgency category				
Urgent	628	544	84	15.4%
Semi-urgent	438	474	-36	-7.6%
Non-urgent	364	369	-5	-1.4%
Patients on waiting list ready for elective surgery at the end of quarter	2,572	2,384	188	7.9%
Urgency category				
Urgent	65	56	9	16.1%
Semi-urgent	419	458	-39	-8.5%
Non-urgent	2,088	1,870	218	11.7%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results
Waiting time (days)	Urgent	Median	9 days	9 days	9 days
		90th percentile	27 days	26 days	25 days
	Semi-urgent	Median	57 days	57 days	41 days
		90th percentile	114 days	93 days	84 days
	Non-urgent	Median	351 days	351 days	175 days
		90th percentile	393 days	406 days	360 days
Elective surgery procedures performed on time	All procedures	88.8%	89%	-0.2 percentage points	96.1%
	Urgent	100%	100%	0.0 percentage points	99.9%
	Semi-urgent	84.2%	88.6%	-4.4 percentage points	95.8%
	Non-urgent	75%	73.4%	1.6 percentage points	93.1%

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	13,400	13,063	337	2.6%
	Acute	12,729	12,564	165	1.3%
	Acute Overnight	7,982	7,732	250	3.2%
	Acute Same Day	4,747	4,832	-85	-1.8%
	Non-acute	384	338	46	13.6%
	Mental health	287	161	126	78.3%
Average length of stay (days)	Acute	3.4	3.3	0.1	
	Acute Overnight	4.8	4.7	0.1	
	Non-acute	6.9	6.5	0.4	
	Mental health	11.9	17.3	-5.4	
Hospital bed days	All bed days	49,158	46,041	3,117	6.8%
	Acute	43,083	41,050	2,033	5.0%
	Non-acute	2,651	2,200	451	20.5%
	Mental health	3,424	2,791	633	22.7%
Babies born in Wollongong Hospital	599	586	13	2.2%	

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(n/a) not applicable

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