

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	893	993	-100	-10.1%	
All ED presentations	4,693	4,812	-119	-2.5%	
All emergency presentations	4,576	4,500	76	1.7%	
Emergency presentation by triage category	T1: Resuscitation	15	27	-12	-44.4%
	T2: Emergency	541	533	8	1.5%
	T3: Urgent	1,758	1,931	-173	-9.0%
	T4: Semi-urgent	1,884	1,715	169	9.9%
	T5: Non-urgent	378	294	84	28.6%
Admissions to hospital from EDs	956	956	0	0.0%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	19m	20m	-1m	20m
	% started treatment on time	70.2%	63.4%	6.8 percentage points	70.0%
	Median time to treatment	21m	22m	-1m	18m
	T3: Urgent 90th percentile time to treatment	1h 19m	1h 22m	-3m	59m
	% started treatment on time	68.4%	67%	1.4 percentage points	75.4%
	Median time to treatment	32m	31m	1m	23m
	T4: Semi-urgent 90th percentile time to treatment	2h 08m	1h 59m	9m	1h 36m
	% started treatment on time	69.7%	71.4%	-1.7 percentage points	79.7%
	Median time to treatment	29m	29m	0m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 46m	1h 47m	-1m	1h 45m
	% started treatment on time	92.9%	92.4%	0.5 percentage points	92.8%
Patients starting treatment on time %	70.9%	69.6%	1.3 percentage points	78.2%	
Median time to leave the ED	2h 40m	2h 25m	15m	2h 26m	
90th percentile time to leave the ED	5h 16m	5h 24m	-8m	6h 03m	
Patients leaving the ED within four hours of presentation	78.7%	78.3%	0.4 percentage points	78.3%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	11m
	90th percentile transfer of care time (minutes)	30m	28m	2m	22m
	Percent on target	90.0%	90.8%	-0.8 percentage points	94.8%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Elective surgery procedures performed	477	385	92	23.9%	
Urgency category	Urgent	86	85	1	1.2%
	Semi-urgent	148	149	-1	-0.7%
	Non-urgent	237	150	87	58.0%
Patients on waiting list ready for elective surgery at the end of quarter	733	711	22	3.1%	
Urgency category	Urgent	<5	8		
	Semi-urgent	86	79	7	8.9%
	Non-urgent	647	624	23	3.7%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	13 days	1 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	54 days	41 days	13 days	49 days
		90th percentile	83 days	84 days	-1 days	83 days
	Non-urgent	Median	269 days	274 days	-5 days	260 days
		90th percentile	353 days	364 days	-11 days	356 days
Elective surgery procedures performed on time	All procedures	98.3%	96.6%	1.7 percentage points	98.7%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	99.3%	99.3%	0.0 percentage points	99.4%	
	Non-urgent	97%	92%	5.0 percentage points	97.7%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	2,918	2,813	105	3.7%
	Acute	2,572	2,475	97	3.9%
	Acute Overnight	1,265	1,234	31	2.5%
	Acute Same Day	1,307	1,241	66	5.3%
	Non-acute	127	135	-8	-5.9%
	Mental health	219	203	16	7.9%
Average length of stay (days)	Acute	2.5	2.3	0.2	
	Acute Overnight	4.0	3.7	0.3	
	Non-acute	8.4	10.0	-1.6	
	Mental health	9.1	8.2	0.9	
Hospital bed days	All bed days	9,457	8,823	634	7.2%
	Acute	6,403	5,809	594	10.2%
	Non-acute	1,066	1,355	-289	-21.3%
	Mental health	1,988	1,659	329	19.8%
Babies born in Goulburn Base Hospital and Health Service	66	59	7	11.9%	

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