

Emergency department activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
All arrivals at ED by ambulance	2,800	2,409	391	16.2%	
All ED presentations	10,662	10,220	442	4.3%	
All emergency presentations	10,608	10,196	412	4.0%	
Emergency presentation by triage category	T1: Resuscitation	78	46	32	69.6%
	T2: Emergency	1,310	1,159	151	13.0%
	T3: Urgent	4,740	4,431	309	7.0%
	T4: Semi-urgent	4,054	4,107	-53	-1.3%
	T5: Non-urgent	426	453	-27	-6.0%
Admissions to hospital from EDs	4,067	3,557	510	14.3%	

Emergency department performance

	Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	9m
	T2: Emergency 90th percentile time to treatment	18m	19m	-1m	30m
	% started treatment on time	63.3%	58%	5.3 percentage points	59.2%
	Median time to treatment	22m	26m	-4m	23m
	T3: Urgent 90th percentile time to treatment	1h 12m	1h 29m	-17m	1h 24m
	% started treatment on time	69.8%	56.6%	13.2 percentage points	63.3%
	Median time to treatment	29m	27m	2m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 41m	1h 36m	5m	1h 51m
	% started treatment on time	77.7%	78.8%	-1.1 percentage points	73.9%
	Median time to treatment	26m	22m	4m	31m
	T5: Non-urgent 90th percentile time to treatment	1h 41m	1h 23m	18m	1h 56m
	% started treatment on time	94.5%	97.4%	-2.9 percentage points	91.0%
Patients starting treatment on time %	72.8%	67.2%	5.6 percentage points	67.7%	
Median time to leave the ED	3h 26m	3h 21m	5m	3h 33m	
90th percentile time to leave the ED	6h 55m	6h 40m	15m	9h 02m	
Patients leaving the ED within four hours of presentation	74.4%	74.6%	-0.2 percentage points	61.5%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	13m
	90th percentile transfer of care time (minutes)	20m	21m	-1m	34m
	Percent on target	98.2%	96.9%	1.3 percentage points	87.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change
Elective surgery procedures performed	2,121	2,098	23	1.1%
Urgency category				
Urgent	430	460	-30	-6.5%
Semi-urgent	643	569	74	13.0%
Non-urgent	834	846	-12	-1.4%
Patients on waiting list ready for elective surgery at the end of quarter	2,005	1,882	123	6.5%
Urgency category				
Urgent	31	26	5	19.2%
Semi-urgent	350	344	6	1.7%
Non-urgent	1,624	1,512	112	7.4%

Elective surgery performance

		Oct-Dec 2018	Oct-Dec 2017	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	7 days	1 days	9 days
		90th percentile	22 days	22 days	0 days	25 days
	Semi-urgent	Median	39 days	38 days	1 days	41 days
		90th percentile	78 days	77 days	1 days	84 days
	Non-urgent	Median	104 days	107 days	-3 days	175 days
		90th percentile	253 days	236 days	17 days	360 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	96.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	100%	100%	0.0 percentage points	95.8%	
	Non-urgent	100%	100%	0.0 percentage points	93.1%	

Admitted patient activity

	Oct-Dec 2018	Oct-Dec 2017	Difference	% change	
Episodes	All episodes	15,594	15,362	232	1.5%
	Acute	13,701	13,300	401	3.0%
	Acute Overnight	4,912	4,933	-21	-0.4%
	Acute Same Day	8,789	8,367	422	5.0%
	Non-acute	443	523	-80	-15.3%
	Mental health	1,450	1,539	-89	-5.8%
Average length of stay (days)	Acute	2.4	2.6	-0.2	
	Acute Overnight	5.0	5.3	-0.3	
	Non-acute	14.5	13.1	1.4	
	Mental health	8.9	9.2	-0.3	
Hospital bed days	All bed days	52,757	55,259	-2,502	-4.5%
	Acute	33,420	34,309	-889	-2.6%
	Non-acute	6,408	6,845	-437	-6.4%
	Mental health	12,929	14,105	-1,176	-8.3%

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